



in association with



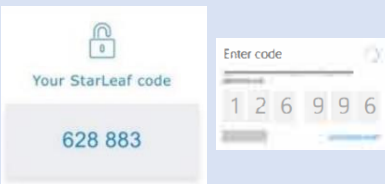
## Setting up your StarLeaf account

StarLeaf 



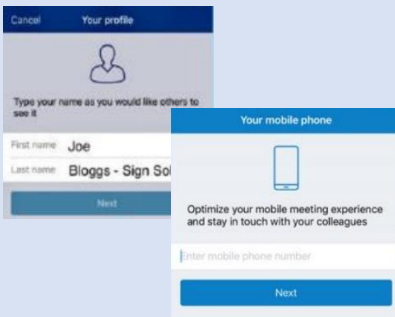
### Step 1

Download the StarLeaf app on your phone, tablet, or desktop. This is available on Apple, Android or Windows.



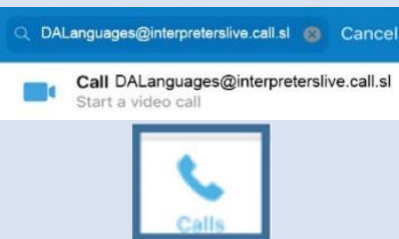
### Step 2

- Register with your email address
- StarLeaf will send you an email containing a 6-digit one time code (every time you login to the app, you will be asked for a new code)



### Step 3

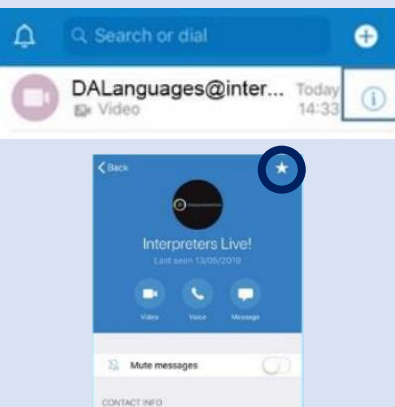
- Add your full name into the first box
- In the 'Last name' box, add your Trust's name, department, and cost code  
Eg. CNTW/Audiology/123456
- Next, add your mobile number for registration purposes
- Click OK/allow to any pop-up boxes for access rights



### Step 4

To make a call

- Click on the phone icon
- At the top of the page you must dial [DALanguages@interpreterslive.call.sl](mailto:DALanguages@interpreterslive.call.sl)
- Click 'Start a video call'



### Step 5

Adding a Favourite

- Once you have made a call, click on calls list
- The information button next to the address will take you to their call details
- Click on the Star, to add this address to your favourites list for ease of dialling next time

### Contact information

Any issue or questions, please contact the video interpreting team on [dalvriappointments@dalanguages.co.uk](mailto:dalvriappointments@dalanguages.co.uk) or call 0161 928 2355