

NTW Advice and Referral Information for GP's

Newcastle CCG Area

Updated November 2018

	Service	Patient Group	Telephone number	Other referral methods	Availability
Crisis	Crisis Team	Working age adults and over 16 years old	0303 123 1146 24 hour carer line: 0191 219 4647	Newcastle Crisis Team	24/7
	CYPS	Children up to 18 years old with mental health and/or learning difficulties	0191 246 6913	Newcastle CYPS (merged with Gateshead) Fax 0191 246 6934	Weekdays 8 am to 8 pm Weekends & Bank Holidays 10am – 6pm
	On call consultant	Children up to 18 years old with mental health and/or learning difficulties	St Nicholas Switchboard 0191 246 6800		Weekdays 10 pm to 8 am Weekends & Bank Holidays 6pm to 10 am

	Older people community mental health team	Older people	0191 246 8655	Newcastle Older Peoples Team	Monday to Friday 9am to 5 pm
	On call consultant	Older people	St Nicholas Switchboard 0191 246 6800		Weekdays 5pm to 9 am and weekends plus bank holidays
	On call consultant	Working age adults with learning disability	St Nicholas Switchboard 0191 246 6800		

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Community Treatment Teams	Newcastle West Community Treatment Teams	Working age adults	0191 287 5060 Fax: 0191 287 5061	Newcastle Community Mental Health Team By letter: Newcastle West Community Treatment Team, Silverdale, Grainger Park Road, Newcastle, NE4 8RR	Monday to Friday 9am - 5pm
	Newcastle North and East Community Treatment Team	Working age adults	0191 287 5300 Fax: 0191 287 5299	North and East Community Mental Health Team By letter: Newcastle North Community Treatment Team, Molineux NHS Centre, Molineux St, Byker, Newcastle, NE6 1SG	Monday to Thursday 9am - 5pm Friday 9am till 4.30pm

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IAPT	Newcastle Talking Helps Newcastle (IAPT) Partnership between Insight Healthcare, Newcastle upon Tyne Hospitals And Northumberland, Tyne and Wear NHS Foundation Trust		0191 282 6600	Talking Helps Newcastle Fax: 0191 261 5078 Email: tnu-trPCMH@nhs.net	Monday to Thursday 8am - 8pm Friday 8am till 5pm Saturday 9am - 1pm

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Veterans	Veterans Service	<p>NHS Transition, Intervention and Liaison (TIL) veterans' mental health service.</p> <p>Tailored to support and treat ex-armed forces veterans and service personnel who are approaching discharge and provides a range of treatment and support.</p>	0191 441 5974	<p><u>Veterans Service</u> By Fax: 0191 594 5864</p> <p>By letter: Hartside St. Nicholas Hospital Jubilee Road Gosforth Newcastle NE3 3XT</p> <p>By email vwals@nhs.net</p>	Monday to Friday 9am - 5pm

	Service	Patient Group	Telephone number	Other referral methods	Availability
Early Intervention in Psychosis	Early Intervention in Psychosis Team	People between ages of 14 and 35	0191 220 5784	Early Intervention in Psychosis By letter Early Intervention Team, 1 Benton View, Forest Hall, Newcastle NE12 7JJ	Monday to Friday 9am - 5pm
Drugs and alcohol	Newcastle Drug and Alcohol Service	Working age adults	0191 206 1100	Drug and Alcohol Service By letter Plummer Court, Carlil Square, Newcastle, NE1 6UR Fax: 0191 206 1101	Monday to Friday 8.30am - 8pm Saturday 10am – 6pm
Children and Young Peoples Service (CYPS)	CYPS (Tier 3 CAMHS)	Children up to 18 years old with mental health and/or learning difficulties	0191 246 6913	CYPS Newcastle By letter North of Tyneside CYPS Benton House 136 Sandyford Road Sandyford Newcastle NE2 1QE NTAWNT.NoTCYPS@nhs.net Fax: 0191 246 6934	Monday to Friday 8am – 8 pm

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Newcastle single point of access older people	Community Mental Health Teams and memory assessment	Older people	0191 246 8655	Newcastle Older Peoples Community Mental Health Team By letter Single Point of Access Centre for the Health of the Elderly, Campus for Ageing and Vitality, Westgate Road, Newcastle, NE4 6BE Fax: 0191 246 8617	Monday to Friday 8.30am - 5pm
Learning Disabilities	Community Team for Learning Disabilities CTLD	Working age adults with learning disabilities	0191 210 6868	Community Team - Learning Disabilities (CTLD) including Behavioral Assessment and Intervention Team (BAIT) By letter Community Team for Learning Disabilities, 136 Sandyford Rd, Benton House, Newcastle NE2 1QE Fax: 0191 210 6879	Monday to Friday 9am till 5pm

