

Northumberland, Tyne and Wear NHS Foundation Trust

COUNCIL OF GOVERNORS

Meeting Date: 17th May 2018

Title and Author of Paper:

Quality Account 2017-18

Anna Foster, Deputy Director of Commissioning & Quality Assurance

Key Points to Note:

- We have been seeking views on Draft 1 of the 17-18 Quality Account (available at www.ntw.nhs.uk/about/progress/goals/)
- The document includes progress against this year's quality priorities and also the quality priorities for 2018-19 which were approved by the Trust Board in March 2018:-
 - Improving the patient experience
 - Waiting times
 - Triangle of care
 - Embedding Trust values
- Hard copies of Draft 2 will be available at the meeting, which will be the last opportunity to provide comments on the document prior to presentation to the Board of Directors on 23rd May 2018.