

We are interested in your opinion regarding the service we provide. Please rate the following statements honestly. We also welcome your comments and suggestions, which are anonymous. Thank you very much for your participation.

What kind of appointment did you attend? .....

Thinking about the meeting you have just had...

1. I am likely to recommend this service/team to friends or family if they need similar care or treatment.	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
2. The administrative staff were pleasant and respectful.	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
3. The clinician was pleasant and respectful.	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
4. I feel listened to.	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
5. I feel involved in my treatment.	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
6. I have confidence in the abilities of the clinician.	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
7. The information was provided in a way that was understandable.	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree

8. Any questions I had were answered.	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
9. I was given the opportunity to discuss any treatment.	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree

10. Is there anything that went particularly well?

11. Is there one area you would suggest could be improved?