

Health Education England

Annual Dean's Quality Meeting Executive Summary

Northumberland, Tyne and Wear NHS Foundation Trust

28 April 2017

Background

Annual Dean's Quality Meetings (ADQMs) continue to provide an annual forum where members of the Trust and the HEE NE team can come together to discuss the standards of education and training delivered. This is one of the activities undertaken as part of our quality management processes to ensure high quality clinical learning environments for all learners in the region.

The format for the ADQM has been reviewed and a more streamlined approach adopted for the 2017 cycle in which Medical and Multi-professional business meetings run in parallel followed by joint feedback to the trust's senior team. This is summarised below.

Findings

The ADQM Chair, Peter Blakeman, thanked the Trust for their hospitality and organisation as part of the 2017 ADQM. The chair extended apologies from Professor Namita Kumar, Postgraduate Dean, who was unable to attend at short notice.

Both the medical and multi-professional business meetings agreed that it had been a very positive morning. The theme of a positive learning culture throughout the Trust with explicit references to patient experience was observed throughout the relationships, supporting paperwork and the approach to the ADQM this year with HEE triangulated data supporting this view and multiple examples of innovative practice.

Overall, the delivery and management of training across all professional groups within NTW is considered to be strong and HEE is assured by this. Engagement with between the Trust and HEE is also strong and the Trust is proactive in both identifying and resolving any training related issues as they arise.

The Trust is also highly rated by the CQC (Outstanding) and NHSI (Segment 2) and is to be commended for its overall strength of performance as assessed across the individual NHS Arms Length Bodies. We are assured that the trust's board has an oversight of education and training and delegate responsibility effectively and the Trust should be proud of the way this is managed.

Recruitment and retention can be difficult in NTW but the Trust is proactive and innovative and examples were given of strategies for the recruitment and retention of staff and these approaches are clearly reaping rewards.

The trust demonstrates good awareness of issues and applies a problem solving approach when they are identified and, combined with the strong governance of education throughout the Trust, this ensures that issues are almost always resolved. The Trust's awareness of the needs of and its engagement with its staff is good and is confirmed by positive results in the staff survey.



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The trust confirmed that they were linked in to the work of the Sustainable Transformation Plan (STP). HEE NE recommends that the work of the STP is fully considered by all trusts in the region to ensure appropriate notice, arrangements and approval for education and training.

The trust is also commended for the effort that went into showcasing; a number of initiatives and posters were presented that demonstrated the good practice across professions. The showcasing element of the ADQM was excellent, and all involved are thanked for their contributions.

HEE NE congratulates the Trust for its cohesive and multi-professional approach to not only training and education, but also staff engagement and patient care

Next Steps

Themes and specific details from both the medical and multi-professional business meetings will be shared and monitored via the established quality processes.

Signed off by Chair

Mr Pete Blakeman Clinical Quality Lead Date: 30.06.2017

Approved by Postgraduate Dean Professor Namita Kumar Postgraduate Dean