

**Northumberland, Tyne and Wear NHS Foundation Trust**

**Board of Directors Meeting**

**Meeting Date:** 24 May 2017

**Title and Author of Paper:** Chief Executive's Report  
John Lawlor, Chief Executive

**Paper for Debate, Decision or Information:** Information

**Key Points to Note:**

**Trust updates**

1. Annual NTW Shining a Light Staff Awards
2. Fifth Annual Nursing Conference – April 2017
3. Focused Mental Health Act Visits
4. Collective Leadership Programme
5. Speak Easy
6. International Recruitment
7. Sunderland Locality update

**Regional updates**

8. STP Mental Health Transformation and Delivery Programme
9. Northumberland ACO
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**National updates**

11. Global Digital Exemplar
12. RoATP Success

**Outcome required:** For information

# Chief Executive's Report

24 May 2017

## Trust updates

### 1. Annual NTW Shining a Light Staff Awards

Our Staff awards took place 24<sup>th</sup> March at the Civic Centre in Newcastle. This annual event gave us the opportunity to celebrate the achievements of staff and teams from across the Trust who have made an exceptional contribution to supporting our patients and their carers. I would like to say a huge congratulations to all of the nominees and finalist. It was an honour and a privilege to see all the incredible nominations that were sent in. It was a very true indication of the marvellous work that our staff do across the Trust.

### 2. Fifth Annual Nursing Conference – April 2017

On Wednesday 5<sup>th</sup> April 2017 the Trust held its fifth annual nursing conference where almost 300 clinicians came together to explore the theme of delivering compassion in practice through positive and safe care.

Keynote speaker, Ian Hulatt, Professional Lead for Mental Health at the Royal College of Nursing, said 'It's been a pleasure to speak at this conference and see how particular guidance and policies become clinical reality for providers and users of your services'.

A range of workshops were available for staff to attend on a wide variety of topics, including Talk 1<sup>st</sup> in action which is a key element of the Trust's Positive and Safe Strategy which aims to reduce incidents of violence and aggression. The workshop Domestic Homicides explored lessons learnt from local and national reviews, specifically how we can work individually and collaboratively to safeguard victims and children.

During the conference delegates heard an emotional account from Chris Gibb and Lauren Pirt, Peer Support Workers, who talked about the impact their work is having on wards. Other expert speakers included Professor Ben Thomas, London South Bank University and Department of Health; Craig Newby, Head of Safety and Security; Tim Diggle, Consultant Clinical Psychologist; Ron Weddle, Deputy Director Positive and Safe Care and Joanne Tuart, Ward Manager.

The conference provided an opportunity to celebrate the launch of the new NTW Nursing Academy which will support staff to become registered nurses by supporting Degree Apprenticeships with universities. The Trust is also part of a pilot which will support 12 members of staff to undertake a two year national trainee nursing associate programme.

As part of the day teams and departments produced posters to promote their services where the delegates voted for their favourite. The standard of posters was very high and the winner chosen was Fraser House at Ferndene with Marsden Ward at Hopewood Park a worthy runner up.

### **3. Focused Mental Health Act Visits (Notification of visit on 19 April 2017)**

The Care Quality Commission conducted a planned appreciative enquiry focusing on Assessment, Transport and admission to hospital on the 19<sup>th</sup> April. This visit was part of a planned programme of visits to 12 providers, to inform the 2016/17 Mental Health Act State of Care Annual report. Local Authority partners from all 6 areas of NTW supported the visit. The Trust received positive verbal feedback at the end of the visit and look forward to receiving the Annual Report.

### **4. Collective Leadership Programme**

The 6 month Collective Leadership programme is approaching its conclusion. Three cohorts totalling 100 senior clinical leaders and managers, each worked together for 6 days over a six month period. Participants have demonstrated how they will move to a more devolved approach utilising collective leadership within their Clinical Management Teams (CMT). The programme is in the process of being evaluated. A number of developments will likely flow out of this programme, targeting those who may not have been on it and the leaders appointed into the new Clinical Business Units. For example, 'making devolution and collective leadership work' and advanced team building.

### **5. Speak Easy**

A revised approach to Speak Easy sessions has been introduced in May. Over 250 staff attended the three meetings held. Staff were able to hear about the progress with our new strategy – "Caring, discovering, growing: Together" and more importantly, share their experiences and expertise to help us think about how we can ensure that it is relevant to every service and becomes something we all live, every day.

We also thought about the trust 'brand' and how this can sum up our values and our strategy. Finally we thought about the results of this year's staff survey and how we can enhance the ways we work together to make NTW a great place to work.

Everyone who attended has been asked to share a taste of the event with other members of their teams. Feedback from the events have been very positive. The events will be written up and the report will be widely circulated.

### **6. International Recruitment**

A team of seven people travelled to India for 10 days between 21 April 2017- 2 May 2017 to recruit Doctors and Nurses. They visited two cities, Bengaluru and Mumbai. They interviewed a high calibre of Doctors and Nurses and offers were provisionally made to 17 Consultants, 4 SAS Doctors and 25 Nurses.

The British High Commission arranged meetings to explore the relationship between our Trust, National Hospitals and Government Agencies within India. Dr Rajesh Nadkarni and Dr Carole Kaplan had meetings with two Hospital provider organisations and with the State Government of Maharashtra to explore a range of Education, Research and Business opportunities.

## 7. Sunderland Locality update

Launched in 2015, All Together Better Sunderland is one of 50 vanguard sites across the country. Leading the way to test new ways of working, All Together Better is designed to improve care standards for local people in the city while using NHS services in a more cost effective and targeted way. They are doing this by integrating health and social care staff, with third sector partners, to deliver care to people in the community, keeping them as well as possible and out of hospital. The work undertaken over the last two years in delivering All Together Better has shown the strength of the local commitment to working collaboratively, and realised benefits for the people of Sunderland that we work with through providing more streamlined and joined up services

In July 2016 NHS England published the MCP emerging care model and contract framework which defines what being a multispecialty community provider means. It outlines that an MCP is about integration and involves redesigning care around the health of the population, irrespective of existing organisational arrangements. The underlying logic is that by focusing on prevention and redesigning care, it is possible to improve health and wellbeing, achieve better quality, reduce avoidable hospital admissions and unlock more efficient ways of delivering care.

Given the successes to date in establishing more effective joined-up care provision through the All Together Better vanguard programme, managerial and clinical leaders across local providers and commissioners have indicated their commitment to the vision to establish and deliver a single, integrated MCP with a strong clinical voice in Sunderland and have signalled their intent to work jointly to explore the concept and feasibility of this.

A Joint Senior Leadership Group has been established to lead the development of a business case which will then provide the basis for more detailed discussion and engagement.

The organisations involved in designing Sunderland's future health and care system are;

- NHS Sunderland Clinical Commissioning Group
- Sunderland City Council
- Sunderland Care and Support
- Sunderland GP Alliance
- The South Tyneside and Sunderland Healthcare Group (CHS and STFT)
- Northumberland, Tyne and Wear NHS Foundation Trust

In addition, senior leaders from provider organisations have come together to form a MCP Executive Team, meeting weekly to continue to develop and embed the care model and explore further opportunities for integrated working across health and social care.

## Regional updates

### 8. STP Mental Health Transformation and Delivery Programme

Work is ongoing on developing the STP Mental Health Transformation and Delivery Programme, and the outline programme of work for the Northumberland Tyne and Wear and North Durham STP has been agreed. This will focus on areas where addressing physical and mental health needs together can bring the greatest benefits to the health and wellbeing of the population. This includes a focus on the management of long term conditions and supporting people in care homes. Leads for each of the areas have been identified and now work is commencing on scoping and detailing the programme of work to be undertaken. Mental health leads have also been identified to work alongside clinicians developing the programme for acute care optimisation to ensure that the mental health voice is heard.

At the same time efforts are being made to consider where there is overlap in the work of the Mental Health work-streams across the three STPs of the North East and Cumbria. An initial meeting was held on 17<sup>th</sup> May, attended by the Deputy Chief Executive and feedback will be given orally to the Board on progress.

### 9. Northumberland Accountable Care Organisation

The Full Business Case (FBC) to establish an ACO in Northumberland has been submitted to NHS England and NHS Improvement for their consideration by the CCG and Northumbria FT.

As agreed by the Board, I confirmed our support for the FBC, advising that we would wish to be a strategic partner at the establishment of the ACO, with an expectation that NTW could become a full partner in 2018-19 subject to certain conditions.

I will provide a further update at the Board meeting.

### 10. Mental Health Liaison Services Transformation Fund

As part of a national programme of Transformation bids the Trust with its Acute partners submitted five applications to expand Liaison services in all Emergency Departments across our STP footprint. Bids were submitted on the 19<sup>th</sup> January and we are pleased to announce that all our bids have been successful. This will allow us to significantly enhance our Liaison Services in:

- Newcastle Hospitals Emergency Department
- Northumbria Specialist Emergency Care Hospital
- Emergency Care Centre NHS Gateshead
- Accident and Emergency Service South Tyneside District Hospital
- Emergency Department City Hospitals Sunderland

The Total award was £2,269k split over 2 years. As this funding is non-recurring the Trust will be working with STP partners to ensure sustainable services can be maintained when this non –recurrent funding comes to an end.

## National updates

### 11. Global Digital Exemplar

Northumberland, Tyne and Wear NHSFT is one of 7 (see list below) Trusts nationally to be award MH Global Digital Exemplar and allocated £5m. This is a fantastic achievement and will certainly help support the delivery of our Informatics Strategy which is being consider by the Board of Directors at its May 2017 meeting. The successful bidders were:

- Berkshire Healthcare NHS Foundation Trust
- Birmingham and Solihull Mental Health NHS Foundation Trust
- Mersey Care NHS Foundation Trust
- Northumberland, Tyne and Wear NHS Foundation Trust
- Oxford Health NHS Foundation Trust
- South London and Maudsley NHS Foundation Trust
- Worcestershire Health and Care NHS Trust

### 12. RoATP Success

As part of the reforms to Apprenticeships, and the development of the Apprenticeship Levy, the government devised a new online register - the Register of Apprenticeship Training Providers (RoATP). The register is a gateway for organisations wishing to offer publicly funded apprenticeship training after 1 May 2017; any organisation that wanted to deliver more than £100,000 worth of apprenticeship training per year had to apply for a place on it.

This applied to levy paying organisations who wanted to provide apprenticeship training to their own staff. Not all Trusts or Colleges in the region were successful in getting on to the register so NTW Academy were pleased to hear their application to be on RoATP was approved in March. Providers that are registered had to meet strict guidelines on quality, capacity and capability; the application process focussed on the applicant's ability to deliver high quality apprenticeships and training, financial health and Ofsted results.