

Northumberland, Tyne and Wear NHS Foundation Trust

Board of Directors Meeting

Meeting Date: 26 July 2017

Title and Author of Paper: Chief Executive's Report
John Lawlor, Chief Executive

Paper for Debate, Decision or Information: Information

Key Points to Note:

Trust updates

1. Annual Members' Meeting
2. Northamptonshire NHS Trust visit to NTW
3. Operational Restructure – update
4. Visit by Clare Murdoch, NHS England National Director for Mental Health to Recovery College
5. Organisational development Associates Network Launch

Regional updates

6. Quarterly Review Meeting with NHS Improvement
7. Sunderland Recovery College Annual Celebration
8. Gateshead Care Partnerships
9. AHSN Board

National updates

10. NHS Improvement update
11. CQC Publication on Mental Health Inspections

Outcome required: For information

Chief Executive's Report

28 June 2017

Trust updates

1. Annual Members' Meeting

The Trust held its Annual Members' Meeting on Tuesday 18th July at St Nicholas Hospital. The theme of the meeting was Caring, Discovering, Growing: Together, which is also the title given to the Trust's new Five Year Strategy.

It was a very successful event, and included almost 30 stalls showcasing different services and initiatives from across the Trust. Well over 100 people joined us for the event, which also included the formal Annual Meeting and presentation of the Annual Report and Accounts.

2. Northamptonshire NHS Trust visit to NTW

We were approached in April by Angela Hillery, Chief Executive of Northamptonshire Healthcare NHS FT who requested a visit to our Trust to find out more about our transformation journey and what we believe enabled NTW to receive our CQC rating Outstanding. They also wanted to discuss: Quality Assurance Service Improvement, Performance and Accountability, MH Pathways, Outcomes and Clinical leadership. The meeting went really well and have a reciprocal visit offer.

3. Operational Management Restructure Update

Recruitment to the Clinical Leadership Teams within the 12 Clinical Business Units has been completed, and all posts within the Nursing and Operations Senior Management Team have been appointed to. The first of three sessions on developing the concept of Strategic Clinical Networks was held on the 18th July and a further two sessions are scheduled to take place on the 3rd August and 12th September.

The Trust will be launching the revised Collective Leadership Programme on the 2nd August with the new Collective Business Units. Clinical Manager Workshops have also been arranged for the 8th August and 24th August.

The Transitions Group continues to meet on a fortnightly basis to monitor the transition from the old operating model to the new model which remains on track to go live on the 2nd October.

4. Visit by Clare Murdoch, NHS England National Director for Mental Health to Newcastle Recovery College

Clare Murdoch visited the Newcastle Recovery College Collective on 5th July, having heard about it's good work during a previous visit to the North East. She met with students, volunteers, staff and got a feel for how the College works, its ethos, its value and its place in the heart of the community. She asked questions about how such colleges could become truly sustainable and how NHS organisations might have to adapt to work alongside them. She was hugely impressed by the energy and creativity she saw. As she put it "Great visit to Newcastle and Gateshead Recovery College today. Amazing people, incredible skills, drive and ambition. Thank you".

However, the visit was slightly overshadowed by the news that the College has been given six month's notice on its premises in Broadacre House, along with all of the other organisations which offer a wide range of services from the building. This has

developed into a thriving resource, strengthened by the co-location of so many inter-related services. Lobbying has begun to try and secure the future of the building, while alternatives are being considered. The collective of organisations operating from Broadacre House has become a real and thriving community asset. The Trust is giving full support to the campaign to secure this resource for the future.

5. Organisational development Associates Network Launch

This workshop was held on July the 19th in the Jubilee Theatre at St Nicholas Hospital and was attended by 80 people. It was opened by John Lawlor, as part of our ongoing work towards the achievement of objectives in the Trust Organisational Development strategic plan.

The network is based on the idea that there is fantastic, creative, innovative development and improvement work being undertaken by individuals and teams in their area of interest and that we all have a personal and collective responsibility to help individuals, groups and the organisation move to an even better place. Through group conversations, we were able to:

- Clarify what a network is and identify the differences between a Network and a formal structure.
- Identify why we do development and improvement work and build up a list of all of the activities that workshop members are currently involved in.
- Identify what members might want and need from a Network.
- Talk about how it might work.

We agreed to build a database of members that can be easily shared, including:

- How we might capture transferable skills, those skills that we acquire through experience that might be of help to others in the organisation.
- The development of an online facility to share great ideas and resources.
- Ways of communicating easily with each other and of 'getting the message' out to as many people as possible that the network is open and inclusive.

Additionally, we sought the help of members in supporting the design and delivery of development and improvement activities, such as leadership development programmes and team development work. The network's activities will be largely shaped by its members. In the short term, the event will be written up and further initiatives will be undertaken to support its development. Our Library staff also had a stall at the event and they were able to highlight the importance of their role in supporting improvement and development work.

Regional updates

6. Quarterly Review Meeting with NHS Improvement

The Executive Team and I met with the Head of Improvement and Delivery for Cumbria and the North East on 26th June 2017.

The meeting provided the opportunity for a meaningful conversation about the current situation at the Trust and the key challenges we are facing and how these are being addressed.

The meeting was very positive, with Edmund King, our NHS Lead, confirming that we are categorised in segment one of NHSI's Single Oversight Framework (the highest rating). We went on to discuss the good progress in delivery of the action plans following our CQC Inspection last year; our 2016-17 finance and service performance; and the position during the first quarter of this year; and finally some of the external challenges we are facing around STP plans and the proposal for a region-wide Accountable Care System.

A link to the outcome letter following the meeting can be found: [Here](#)

7. Sunderland Recovery College Annual Celebration

The Sunderland Recovery College ran its annual celebration of the successes of its students and volunteers on 7th July. This was really well attended and a fantastic event, with more students than ever before completing courses and receiving certificates. To cater for the increasing number of students, more courses have been offered this year, and the College has now moved to bigger premises in Fulwell Road, having outgrown its former premises at Mowbray Park Lodge. The College also is delivering more courses in venues across the city, widening access to courses and taking the College into the community.

Other notable successes include the establishment of a "Volunteer Pathway" for students wishing to become formally involved in the running of the College, and a significant increase in the number of students coming forward to run courses themselves. For the first time this summer a programme of events will be held during the break to help fill the gaps for students out of term time. The event had a huge amount of energy. Congratulations to all the students who achieved certificates and for the hard work of staff, volunteers and supporters who are making the College a real success.

8. Gateshead Care Partnerships

Gateshead Care Partnership has been formed from a collaboration of Gateshead Hospital NHS Foundation Trust, Gateshead Local Authority and Community Based Care Gateshead, which is a member organisation of 31 GP Practices covering a population of 204,000. The Partnership were successful in winning a tender for community based Adult Physical Health Services across the borough, and is now in the process of implementation.

NTW has a sub-contract to the partnership for the delivery of Learning Disability Services, but in recognition of the opportunities for delivering better integrated physical, mental and social care services has now been offered and accepted a full member position on the Partnership Board. This represents a very positive step supporting the shaping of services across Gateshead and the Trust will look to build on its existing strong partnership arrangements in the interests of the people of Gateshead.

9. Academic Health Sciences Network (AHSN) Board

The Academic Health Sciences Network North East and North Cumbria (AHSN NENC) are a collaboration of organisations across the NHS to support the embedding of evidence based services. The AHSN reflect back on a busy year in their Annual Report and look at what the next year will bring. They also take this opportunity to

welcome the recent announcement from the Government which will see AHSNs playing a central role in driving the rapid uptake of health innovation over the next three years.

The AHSN also launch the Bright Ideas in Health Awards 2017, which we encourage individuals and teams within NTW to look at with a view to submitting their great innovative ideas for improving the care and treatment we provide to those who use our services. <http://mailchi.mp/ahsn-nenc/our-annual-report-submit-your-bright-ideas-aki-programme-receives-national-praise>

National updates

10.NHS Improvement Update

The Trust continues to work alongside NHS Improvement in the Quality Improvement arena, and has been commissioned by them to support and enable the development of a Quality Improvement Toolkit for Mental Health Organisations. This is a collaborative across a number of organisations, and is aiming to develop its first products by the Autumn. A Trust team led a workshop on this at the recent NHSI Quality Improvement event held in London on 11th July. This event was well attended by staff from across the NHS and the Mental Health Workshop was well received.

The Trust was also represented at a NHSI event for leaders across the Northern Region. This was the third such event aimed at giving Mental Health Chairs and Chief Executives of Mental Health NHS Trust's the opportunity to consider the political and organisational landscape that we are facing and consider how best to address the challenges we face by sharing good practice etc. It was a useful and informative event and further feedback will be given to the Board in a future development session.

11.CQC Publication on Mental Health Inspections

CQC published last week a State of Care report summarising their overall findings from their programme of comprehensive inspections of specialist mental health services. Along with East London NHS FT, NTW are named in the report as providing services that are world class. We are highlighted as best practice examples of innovation, leadership, approach to quality improvement and empowerment of front line staff.

The report focuses upon the variation of care provided for similar services and acknowledges the high demand for adult MH and learning disability services. Areas of concern nationally were reported to be the locked rehabilitation units, safety of services, restrictive practices, physical restraint, waiting times and poor clinical information systems.