Equality Delivery System for the NHS

EDS2 Summary Report



Implementation of the Equality Delivery System – EDS2 is a requirement on both NHS commissioners and NHS providers. Organisations are encouraged to follow the implementation of EDS2 in accordance with the '9 Steps for EDS2 Implementation' as outlined in the 2013 EDS2 guidance document. The document can be found at: http://www.england.nhs.uk/wp-content/uploads/2013/11/eds-nov131.pdf

This *EDS2 Summary Report* is designed to give an overview of the organisation's most recent EDS2 implementation. It is recommended that once completed, this Summary Report is published on the organisation's website.

NHS organisation name:

Northumberland, Tyne and Wear NHS Foundation Trust

Organisation's Board lead for EDS2:

Lisa Crichton-Jones

Organisation's EDS2 lead (name/email):

Christopher Rowlands chris.rowlands@ntw.nhs.uk

Level of stakeholder involvement in EDS2 grading and subsequent actions:

All evidence that has been used to arrive at a grading has had stakeholder involvement, be that from policy formulation to wider consultation work. As we adopt a regular yearly EDS2 cycle we will take the EDS2 through our consultation channels, including a slot on our Service User and Carer Group. This year's ratings have been through the Trust's Equality and Diversity Group which includes Staff Side Representation

Organisation's Equality Objectives (including duration period):

- Make Equality and Diversity everyone's business by incorporating it into the devolved model of working
- It is recommended that we review how we collect information on the protected characteristics of our service users to ensure that we have fewer instances of not ascertained. We also need to routinely collect information cross all of the protected characteristics.
- Monitor the effectiveness of attendance at events such as the Newcastle Mela and Pride to establish whether they are helping to contribute to widening our

Headline good practice examples of EDS2 outcomes (for patients/community/workforce):

BAME Staff Network established

Retained Diversity and Inclusion Partner Status with NHS Employers Successful E&D Week which saw the launch of latest anti-bullying campaign Staff survey results analysed by protected characteristics, leading into clear actions.

Decision to devolve Equality and Diversity practices will take actions closer to the service user with greater involvement in the development of plans.

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Date of EDS2 grading June 2016 Date of next EDS2 grading June 2017				
Goal	Outcome	Grade and reasons for rating		
Better health outcomes	1.1	Services are commissioned, procured, des local communities Grade Which protected characteristic Which protected characteristic Age Pregnancy and Race Gender reassignment Marriage and civil partnership Sexual orients	Trust's self assessment (September 2014) Corporate Strategies; QIPP Business Cases; Contracts, Joint Strategic Needs Assessment, NHS Patient Surveys, GP Patient Surveys; Quality Accounts; Healthwatch and PALS; Friends and Family Test. Work is taking place with transgender groups and there will be a regional conference in February 2017 to explore	
	1.2	Individual people's health needs are assess Individual people's health needs are assessess Individual people's health needs are assessessessessessessessessessessessesse	Trust's self assessment (September 2014) Joint Strategic Needs Assessment; Quality Accounts; Healthwatch and PALS; Friends and Family Test. Work is taking place with transgender groups and there will be a regional conference in February 2017 to explore issues.	
	1.3	Transitions from one service to another, for with everyone well-informed Undeveloped Developing Achieving Excelling Developing Marriage and civil partnership Sex Sex Sex Sex Sex Sex	Trust's self assessment (September 2014) Gender dysphoria services: a guide for General Practitioners and other healthcare staff. Work is taking place with transgender groups and there will be a regional conference in February 2017 to explore issues.	



✓ Religion or belief

✓ Sexual orientation

✓ Sex

letters has been identified for use, collaboration with Newcastle

the possibility of employing a Deaf Advisor, improving the

Hospitals is taking place on how we collect the information needs of

+

our service users. Discussions are taking place with NTW+ about

Gender

Achieving

Excelling

reassignment

civil partnership

✓ Marriage and

Goal	Outcome	Grade and reasons for rating		Outcome links to an Equality Objective	
Improved patient access and experience	2.2	People are informed and supported to be as involved as they wish to be in decisions about their care ◆ Grade ◆ Which protected characteristics fare well ◆ Evidence drawn upon for rating			
		Undeveloped Developing Achieving	✓ Age ✓ Pregnancy and maternity ✓ Disability ✓ Race ✓ Gender reassignment ✓ Marriage and civil partnership ✓ Sex ✓ Sexual orientation	Trust's self assessment (September 2014) Joint Strategic Needs Assessment; NHS patient surveys; GP patient surveys; Quality Accounts; Healthwatch and PALS. Work towards Accessible Information Standard.	
	2.3	↓ Grade ↓ Undeveloped ↓ Developing ↓ Achieving	which protected characteristics fare well ✓ Age ✓ Pregnancy and maternity ✓ Disability ✓ Race ✓ Gender reassignment ✓ Marriage and civil partnership ✓ Sex ✓ Sexual orientation	▼ Evidence drawn upon for rating Trust's self assessment (September 2014). Joint Strategic Needs Assessment; NHS patient surveys; GP patient surveys; A and E and other waiting times surveys; Quality Accounts; Healthwatch and PALS; Friends and Family Test	
	2.4	↓ Grade↓ Undeveloped↓ Developing♠ Achieving	nts about services are handled resp Which protected characteristics fare well ✓ Age ✓ Pregnancy and maternity ✓ Disability ✓ Race ✓ Gender reassignment ✓ Sex ✓ Marriage and civil partnership ✓ Sexual orientation	Trust's self assessment (September 2014) Joint Strategic Needs Assessment; NHS patient surveys; GP patient surveys; Quality Accounts; Healthwatch and PALS	

Goal	Outcome	Grade and reasons for rating		Outcome links to an Equality Objective
supported workforce	3.1	Fair NHS recruitment and selection processes lead to a more representative workforce at all levels		
		♦ Grade	ristics fare well Evidence drawn upon for rating	
		Developing Disability Gender reassignment Marriage and Race Religion Sex	We know from the Workforce Race Equality Standard that the likelihood of appointment from shortlisting was marginally higher for white applicants compared to BME applicants. A detailed report was taken to the Workforce and Training Sub Group in March 2016, which has helped to formulate a plan. The Trust has taken a stand at this year's Newcastle Mela event, particularly to promote recruitment to the Trust. Similarly a stand at the North East Pride	✓
		The NHS is committed to equal pay for work of equal value and expects employers to use equal pay audits to help fulfil their legal obligations		
dns		♦ Grade ♦ Which protected characte	ristics fare well • Evidence drawn upon for rating	
and	3.2	Developing Disability Race	We are awaiting finalised guidance from the government on how to conduct an equal pay audit. The government requires that we report on this from April 2017.	✓
representative		Achieving reassignment Sex Marriage and civil partnership Sexual	prientation	
res		Training and development opportunities are taken up and positively evaluated by all staff		
rep		♦ Grade	ristics fare well Evidence drawn upon for rating	
Ā	3.3	Developing V Disability Race Gender Religion reassignment V Sex Marriage and Reserve Sex Race Reserve Religion Sex Reserve Reserve Reserve Reserve	We know that evidence from completing the Workforce Race Equality Standard that information outside of statutory and mandatory training is not as complete is it might be. One of the possible solutions to this might be from 'chipped' Identity Badges that will make registration for training easier to complete. There is also a need to improve the information regarding protected characteristics of staff that we hold. A campaign is proposed for	√

Goal	Outcome	Grade and reasons for rating	
A representative and supported workforce	3.4	When at work, staff are free from abuse, harassment, bullying and violence from any sou ↓ Grade ↓ Which protected characteristics fare well ↓ Age □ Disability □ Disability □ Gender reassignment ✓ Sex ■ Marriage and civil partnership □ Excelling ↓ Which protected characteristics fare well ↓ Which protected characteristics fare well ↓ Evidence drawn upon for rating □ Black Asian Minority Ethnic Staff Network was set up in March 2016 and so has met twice. Meetings have focussed on key iss identified in Staff Survey. Trust launched a new campaign in March 2016 which promotes avenues that you can take to raise a condaround bullying and harassment. The Trust has arranged training for 8 members of staff to gain to become skilled as mediators. Key issue for 2016 is to expand the development of staff network.	ues ay vern
	3.5	Flexible working options are available to all staff consistent with the needs of the service and the way people lead their lives Undeveloped Undeveloped Developing Achieving Excelling Fregnancy and maternity Race Religion or belief reassignment Sex Marriage and civil partnership Sexual orientation Figure 4 consistent with the needs of the service and staff consistent with the needs of the service and staff consistent with the needs of the service and the year of the service and the service and the year of the service and the service and the way people lead their lives Fundamental Prust's self assessment (September 2014) Some staff survey evidence suggests that changes to shift patterns can be disrupt but this evidence is balanced out by some that says that the change has allowed flexibility. Staff survey evidence is being monitored and shift patterns figured less in the 2015 suggests analysis.	
	3.6	Staff report positive experiences of their membership of the workforce	ty vit

Goal	Outcome	Grade and reasons for rating		Outcome links to an Equality Objective	
	4.1	Boards and senior leaders routinely demonstrate their commitment to promoting equality within and beyond their organisations			
Inclusive leadership		♦ Grade	♦ Which protected characteristics fare well	◆ Evidence drawn upon for rating	
		Developing Achieving Excelling	✓ Age ✓ Pregnancy and maternity ✓ Disability ✓ Race ✓ Gender reassignment ✓ Marriage and civil partnership ✓ Sex ✓ Sexual orientation	Trust's self assessment (September 2014) We show commitment to this, we need to demonstrate on the wider level. Time to Talk,	
	4.2	Papers that come before the Board and other major Committees identify equality-related impacts including risks, and say how these risks are to be managed			
		♦ Grade	→ Which protected characteristics fare well	★ Evidence drawn upon for rating	
		Developing Achieving Excelling	✓ Age ✓ Pregnancy and maternity ✓ Disability ✓ Race ✓ Gender reassignment ✓ Marriage and civil partnership ✓ Sex ✓ Sexual orientation	Trust's self assessment (September 2014) All papers are monitored for equality impact.	
		Middle manage	ers and other line managers support	their staff to work in culturally	
		competent ways within a work environment free from discrimination			
		♦ Grade	♦ Which protected characteristics fare well	♦ Evidence drawn upon for rating	
	4.3	Developing Achieving Excelling	✓ Age ✓ Pregnancy and maternity □ Disability □ Race □ Gender reassignment ✓ Sex ✓ Marriage and civil partnership □ Sexual orientation	The Trust did six roadshows during Equality and Diversity week to promote equality and diversity initiatives. Successfully retained NHS Employers Partnership Status for 2016 – a valuable source of information and joined the Employers Network for Equality and Inclusion which too provides a great deal of equality and diversity advice and information. A key challenge for 2016/17 will be how we devolve our approach to Equality and Diversity across the Trust	✓