

NORTHUMBERLAND, TYNE AND WEAR NHS FOUNDATION TRUST

BOARD OF DIRECTORS' MEETING

Meeting Date: 28 October 2015

Title and Author of Paper: Safeguarding and Public Protection Annual Report
Jan Grey, Head of Safeguarding and Public Protection

Presented by: Gary O'Hare, Executive Director of Nursing and Operations

Paper for Debate, Decision or Information: Information

Key Points to Note:

The Trust Safeguarding and Public Protection annual report covers the period from April 2014 to March 2015.

The report outlines the progress that has been made in safeguarding the health and wellbeing of patients and carers. It highlights areas where the safeguarding and public protection team are continuing to develop and offers an insight into the safeguarding priorities for the organisation.

Outcome required:

The Board is asked to note the content of this report.

Safeguarding and Public Protection Annual Report 2014/2015

Shining a light on the future



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Introduction

We are very pleased to introduce the Trust Safeguarding and Public Protection Annual Report, covering the period from April 2014 to March 2015. The report outlines the progress that has been made in safeguarding the health and wellbeing of patients and carers, highlighting areas where the Safeguarding and Public Protection (SAPP) team are continuing to develop and offers an insight into the safeguarding priorities for the organisation.

“Safeguarding is everybody’s business”

Safeguarding and Public Protection Team –*Operational Management Developments*

- In June 2014 a 12 month temporary “Think Family” post was developed to increase understanding within trust services about the need to incorporate ‘think child, think parent, think family’ approach to improve outcomes for children and families.
- From October 2014 a Deputy Head of Safeguarding and Public Protection Post was introduced from the existing staffing to assist the Head of Safeguarding and Public Protection with the operational management of the SAPP team.

Key achievements 2014/15

- In August 2014 CQC visited Gateshead CCG in order to undertake a Children Looked After and Safeguarding (CLAS) inspection. The SAPP team were commended for the training we provide under Level 3 multi-agency arrangements on the ‘Impact of Parental Mental Health’. The Inspectors commented on how during the inspection they had gathered evidence that all health agencies had received this training and valued the knowledge gained.
- Also within the CQC Inspection the trust was commended in relation to the quality assurance processes and attendance at Multi Agency Risk Assessment Meetings (MARAC). They could identify that 94% of all MARAC referrals made by NTW were being heard, with excellent systems and processes in place in NTW that the inspectors felt other organisations could benefit from.
- The Safeguarding and Public Protection Team together with Gateshead Local Authority Children’s Services department have developed an Information Sharing Agreement/ Daily Report for all children and young

people who become subject to a Child Protection Plan and those who are no longer on a Plan. This Daily Report system enables a “flag and tag” to be added to the child/young person’s alert as well as ensuring practitioners who are working with the family are aware.

- The Web based Incident Reporting System having being piloted and agreed to be rolled out across the trust in 2015 further evidences the Trust’s commitment to ensure safeguards are in place to protect the public we serve.
- With the incorporation of Prevent within the Safeguarding and Public Protection training and associated policies, trust staff are identifying and reporting concerns to the SAPP team of cases where there is a risk of radicalisation. The trust has been commended by Northumbria Police as a good reporter of raising Prevent concerns.
- The SAPP team are piloting a Duty Rota for all initial safeguarding and public protection concerns. This is in response to the significant number of staff contacting the team on a daily basis for advice.

Public Protection /Safeguarding Adults

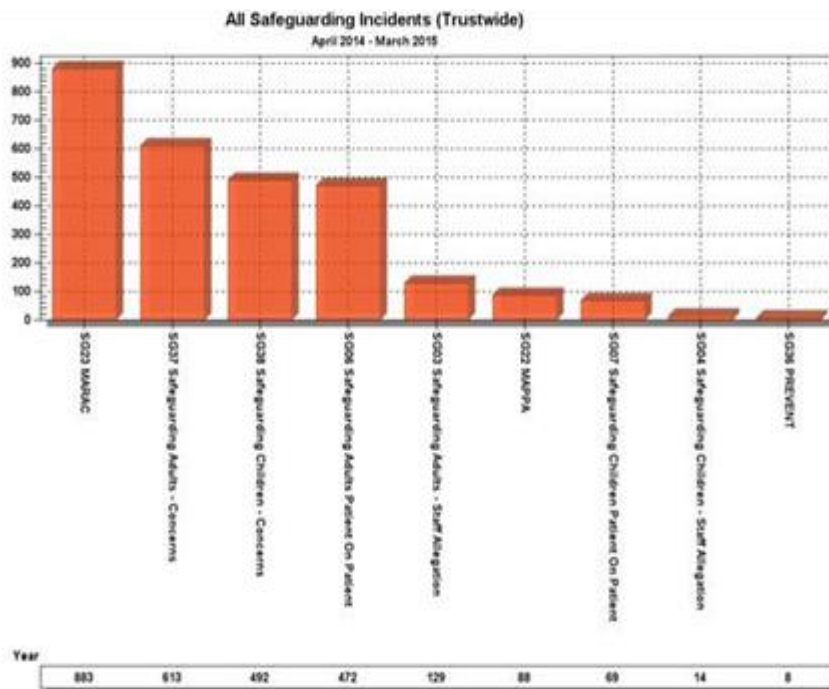
- The Adult at Risk Policy and associated training has been revised to incorporate the Care Act 2014. The Trust is fully committed to making safeguarding personal ensuring it is person-led and outcome-focused. Engaging the person in a conversation about how to best respond to their safeguarding situation in a way that enhances involvement, choice and control as well as improving quality of life, wellbeing and safety.
- The SAPP team has consolidated the information required regarding MAPPA eligible offenders for Northumbria Probation as part of Trust Duty to Co-operate arrangements.
- The team continues to attend MAPPA meetings, facilitates robust referrals thus ensuring the Trust contributes effectively in safeguarding both patients and the wider public in doing so.

Domestic Abuse/Safeguarding Children

- Since January 14, the SAPP team have worked closely with multi-agency partners in respect of Northumbria Police led investigation into allegations of a series of sexual offences. The team has contributed to a significant number of strategy meetings, offered support and supervision to staff who are working with potential complainants of Sexual Exploitation.
- Over the last 12 months the Multi Agency Risk Assessment Conferences Meetings held every 2 weeks have once again significantly increased in

the number of domestic abuse cases discussed. The SAPP team have fully reviewed the system and processes to ensure safeguards are put in place for victims of domestic abuse.

Statistical Safeguarding and Public Protection



Over the last 12 months there were 2768 Safeguarding and Public Protection incidents reported into the SAPP team. This is a substantial increase of 2187 in 2013/2014.

Trust Q&P receive a comprehensive quarterly statistical analysis report of all Safeguarding and Public Protection incidents and activity. From the analysis of Safeguarding Children and Safeguarding Adult activity, it is clear that services are continuing to routinely contact the SAPP team with low level of concerns. Services receive advice and support to manage the incident internally, highlighting early identification and safety planning measures to prevent wherever possible significant harm occurring. The concerns that are raised are in connection to Service Users, family members and the wider public. The domestic abuse activity has also increased significantly over the year, this mirrors the MARAC meetings held and the increase in cases discussed. Staff are identifying indicators of domestic abuse and are contacting the SAPP team for advice and support.

Training

Our aim is to ensure that staff receive stimulating, high quality training which meets their learning needs and reflects current issues in safeguarding and public protection.

A sample of feedback from training evaluation forms

Level 3 Safeguarding Children Training – Impact of living with Domestic Abuse upon Children

“Excellent insight into Children’s lives affected by domestic abuse at a young age”

“Loved learning more about impact of DV on children and theory around this. Great balance of teaching & interaction. Thank you”

Level 3 Safeguarding Children Training – Sexual Abuse & Sexual Exploitation

“Brilliant session engaging and thought provoking”

“Best safeguarding training that I’ve been to. Best thing was table top process. DVD very striking”

Level 1 and Level 2 Safeguarding Children and Adults Training

“Very interesting & Informative, Speakers very knowledgeable & Passionate about subject”

“Excellent update for issues I haven’t considered for a while, feel more confident now in my practice”

SAPP Practitioners have undertaken the new WRAP 3 Prevent facilitator training and have commenced the Prevent training to teams and are delivering routinely within Trust induction.

Policy Development

All four Safeguarding and Public Protection policies have been revised in line with Local and National changes to legislation and procedures. Internal Audit has also undertaken a high level monitoring review of all four policies. The Trust has adequate processes in place that provide reasonable assurance that the Safeguarding Policies are an integral part of the organisation and take into consideration current regulations and best practice.

Our Commitment to Partnership Working

Over the last 12 months the safeguarding and public protection team and named Medical and Nursing Directors have played an integral part in relation to partnership working. This has been achieved by representation on Local Safeguarding Boards and sub-groups, as well as attendance at the Police and Probation statutory meetings for Public Protection. The Team continually work with partner agencies on a day to day basis to ensure robust safety plans and risk management are in place to safeguarding and public protection.

Audits

Section 11 Audits

- Section 11 of the Children Act 2004 places a duty on key persons and bodies to: “make arrangements to ensure that in discharging their functions, they have regard to the need to safeguard and promote the welfare of children”. The audits completed provided assurance that the trust was committed and fully compliant with its safeguarding responsibilities.

SAPP Team Audits

- The Safeguarding and Public Protection Team undertook an audit of Child Protection supervision arrangements and have revised the process for monitoring same.
- All four safeguarding and public protection policy audit monitoring tools have been reviewed and revised where possible within the current policies on the trust Intranet.
- An audit of the IR3 reporting and safeguard system has been undertaken to ensure a robust system is in place for SAPP to monitor concerns and an outcome is reached for case closure.

Case Reviews

All reviews are reported to the Trust Board on a bi-monthly basis and lessons learnt are cascaded throughout the organisation and/or built into future training

Serious Case Reviews (SCR)/other case reviews

- *Children*

These cases reflect the national picture of serious harm or deaths to the under 1s where there is a trio of features being Domestic Violence, Drug and Alcohol and Mental Health issues. NTW Safeguarding and Public Protection Team have written 5 Serious Case Reviews: 4 were Serious Injury or death of babies and 1 was significant harm of a teenager.

- *Adults*

Over the last twelve months there was 4 Serious Adult Reviews. All 4 cases were in respect of self-neglect of older people in the community.

Domestic Homicide Reviews

- Over the last twelve months there have been six Domestic Homicide Reviews where NTW have had historical involvement at the time of the incidents. This has been an overall increase in DHR's across the 6 localities we serve.

Safeguarding Annual Work Plan 2014/15

All of the actions in relation to the 14/15 Annual Work plan have been achieved. Ongoing work is taking place with partners in respect of:

Develop and maintain a Safeguarding and Public Protection Intranet page

Developments for the forthcoming year

This annual report also gives NTW the opportunity to identify areas for development for 2014/2015 Annual Work Plan:

Review the trust safeguarding arrangements, to ensure compliance with the "Safeguarding Vulnerable People in the NHS- Accountability and Assurance" framework June 2015.

To ensure the recommendations from the Savile Investigation of NHS trusts are completed and associated learning embedded in training and associated policies.

To work together with partners in the development of multi agency sexual exploitation strategies to safeguard vulnerable children and adults.

Ensure lessons for relevant Safeguarding Adult Reviews in relation to Self Neglect are embedded into practice.

Conclusion

This annual Report provides the Trust Board, partners and stakeholders with an overview and assurance of the activity for Safeguarding and Public Protection during the periods 2014/2015.

It is evident that the approach to 'Think Family' has been strengthened across the organisation. The early identification of concerns and low level reporting of incidents promotes the preventative model to safeguarding and the reduction of reported concerns of significant harm.

The Trust has a consistent focus on ensuring safeguarding is everyone's business from 'Board to Ward'.

The SAPP team ensure staff are supported in managing often very complex cases working in partnership with agencies to safeguard the people we serve

Jan Grey, Head of Safeguarding and Public Protection
2015