

NORTHUMBERLAND, TYNE AND WEAR NHS FOUNDATION TRUST

BOARD OF DIRECTORS MEETING

Meeting Date: 27 April 2016

Title and Author of Paper: 2015-16 Quality Account Update
Lisa Quinn, Executive Director of Commissioning & Quality Assurance

Paper for Debate, Decision or Information: Decision

Key Points to Note:

- The first draft of the 2015-16 Quality Account was recently circulated to partners, Board members and Governors for review, comments are invited on the content and format for inclusion in the final version of the report, which will be presented to the Board in May 2016.
- Comments should be provided to qualityassurance@ntw.nhs.uk by Friday 13th May 2016.
- The draft 2016-17 data quality plan is attached for approval by the Board, this is for inclusion in the Quality Account.
- The Quality Account also includes a summary of progress towards 2015-16 Quality Priorities update and outlines the 2016-17 quality priorities (as approved by the Trust Board in March 2016 and subsequently further developed by clinical groups / CDT-Quality sub group).

Outcome required: Decision

**TRUST BOARD OF DIRECTORS
 27 April 2016**

Quality Account 2015-16 Update

Purpose

To provide the Board with an update of recent actions and issues relating to the development of the 2015-16 Quality Account and 2016-17 Quality Priorities.

Quality Priorities 2016-17 update

A paper was presented to the CDT Quality sub group in April 2016, summarising progress in quarter 4 against 2015-16 quality priorities and the agreed new priorities for 2016-17. This information is included within the 2015-16 Quality Account.

2015-16 Quality Account update

The first draft of the 2015-16 Quality Account was circulated on 14th April 2016 via email. Comments on this first draft are sought from board members, to be provided to qualityassurance@ntw.nhs.uk by Friday 13th May 2016 for inclusion in the final version.

The first draft was also shared with partners on Thursday 14th April 2016, launching the formal 30 day consultation period and seeking statements from external Healthwatch, commissioners and local authority partners.

Further developed drafts of the Quality Account will be shared with appropriate Trust forums during April and May, seeking further internal feedback and comments. The final draft is due to be approved by the Trust Board at the end of May 2016 prior to submission to Monitor on 27th May 2016.

2016-17 Data Quality Plan

Actions to improve data quality must be included within the Quality Account. The draft 2016-17 Data Quality Plan is below for approval:

2016-17 Data Quality Plan - Northumberland, Tyne and Wear NHS Foundation Trust will be continuing to take the following actions to improve data quality:		
1	Clinical Record Keeping	<p>We will continue to provide training in the use of the RIO clinical record system and raise awareness of the linkages to quality dashboards, measuring adherence to the Clinical Records Keeping Guidance, highlighting the impact of good practice on data quality and on quality assurance recording.</p> <p>This work will link clinical record keeping, data quality and quality assurance reporting, highlighting the importance of CPA status recording and supporting the planned</p>

2016-17 Data Quality Plan - Northumberland, Tyne and Wear NHS Foundation Trust will be continuing to take the following actions to improve data quality:

		upgrade of the RIO clinical record system.
2	Business Intelligence and NTW Dashboard development	<p>We will continue to further refine the NTW dashboards, providing greater analysis of complex metrics, developing metric definitions and implementing service line reporting.</p> <p>We will implement a new business intelligence system, providing greater availability and transparency of management information to clinical services.</p>
3	Data Quality Kite Marks	We will develop and implement a policy for measuring the data quality of all reported information using a recognised methodology.
4	Mental Health Services Dataset (MHSDS)	<p>We will continue to implement this new national dataset, understanding data quality issues and improving the use of national benchmarking data. Improving demographic recording eg NHS number, ethnicity, gender etc.</p> <p>We will continue to use the MHSDS Clinical Reference Group to improve data quality, raise awareness of data quality issues and focus on specific improvements (e.g. enhancing discharge information recording and sharing with GPs).</p>
5	Consent recording	We will redesign the consent recording process in line with national guidance and increase the recorded consent status rates.
6	CQC Intelligent Monitoring reports	We will ensure that we have a good understanding of the data used by the CQC in their Mental Health Intelligent Monitoring Reports.
7	ICD10 Diagnosis Recording	Building upon the 2015-16 quality priority, we will increase the level of ICD10 diagnosis recording across community services.
8	Mental Health Clustering	We will increase the numbers of clinicians trained in the use of the Mental Health Clustering Tool and improve data quality and data completeness, focusing on issues such as cluster waiting times analysis, casemix analysis, national benchmarking and four factor analysis to support the implementation of outcomes contracting in mental health.
9	Contract and national information requirements	We will continue to develop quality assurance reporting to commissioners and national bodies in line with their requirements.

2016-17 Data Quality Plan - Northumberland, Tyne and Wear NHS Foundation Trust will be continuing to take the following actions to improve data quality:

10	Outcome Measures	We will enhance the current analysis of outcome measures in line with the 2016-17 CQUIN requirements, focusing on implementing a system for reporting information back to clinical teams.
11	Principal Community Pathways	We will further develop the availability of management information for clinicians and benefits realisation analysis.

Recommendations

The Board is requested to:

- note the information included within this report,
- approve the Data Quality Plan 2016-17 and
- provide comments on the first draft of the Quality Account to qualityassurance@ntw.nhs.uk by Friday 13th May 2016.

Lisa Quinn
Executive Director of Commissioning & Quality Assurance
April 2016