

**NORTHUMBERLAND TYNE AND WEAR NHS FOUNDATION TRUST**

**BOARD OF DIRECTORS MEETING**

**Meeting Date:** 29 April 2015

**Title and Author of Paper:**

Local Safeguarding Adults Board Update Report / Local Safeguarding Children's Board Update Report

Jan Grey, Head of Safeguarding and Public Protection

**Presented by:** Gary O'Hare, Executive Director of Nursing and Operations

**Paper for Debate, Decision or Information:** Information

**Key Points to Note:**

Regular update report for information.

**Outcome required:**

The Board is asked to note the content of this report.

## **Introduction:**

This paper provides a brief update on issues raised at each of the Local Safeguard Adult Boards in the area covered by the Trust.

## **NORTHUMBERLAND ADULTS: VIDA MORRIS, GROUP NURSE DIRECTOR, TRUST REPRESENTATIVE**

Northumberland Safeguarding Adults Board met on 15 December 2014

### Service User Involvement Sub-Group (SN): key points to note for members:

- Mind of My Own (MOMO) app – a self-advocacy online app has been launched for young people and adults in care to access support and further information
- Use of Food Banks –The number of people accessing food banks has increased across the North East, with a number operating within Northumberland. Concerns have been raised regarding these and potential safeguarding issues, it has been agreed to research the use of food banks, the levels of safeguarding awareness and to ensure the literature is made available for aid workers and the general public.

### Care Act 2015

Work is ongoing to ensure that Northumberland has everything in place for the Care Act implementation in April 2015, this is linked to Making Safeguarding Personal. A further update will be presented at next board.

### NSAB Development Day (April 2015):

Board members agreed that the Development Day is to be held on Friday 17<sup>th</sup> April 2015 West Hartford Fire Station.

### Dols/MCA update

Within Northumberland there are 758 DOLS to date. Staffing levels are being reviewed but that recruitment of staff is proving difficult. There are 1200 cases scheduled to be completed by end March 2015 and that Northumberland are on track.

## **NORTH TYNESIDE ADULT: ELIZABETH MOODY GROUP NURSE DIRECTOR, TRUST REPRESENTATIVE**

North Tyneside Safeguarding Adults Board met on 17 December 2014

### Draft Updated Safeguarding Policy

The Chair reminded the group that this was a joint policy with Northumberland and it had already been to the Northumberland Safeguarding Adults Board, who suggested some amendments. Any comments from the board, so we that amendments can be made and circulate a final draft.

### Domestic Abuse Plan 2014/15

The Domestic Abuse Co-ordinator for North Tyneside, attended the meeting to provide an overview regarding the Domestic Abuse Partnership, which included information about their work, achievements and future plans.

*NTW update* – Group Nurse Director gave information as assurance to the board following on from a tragic incident last year, there is a specific question that is incorporated in their patient record system specifically around domestic abuse and asking this as a routine question, which is now live across all of the localities from a recommendation from a review.

### Older Offenders Presentation By Age UK

A presentation to members on older offenders. Background information was given. In 2013 Age UK were commissioned by Northumbria Probation Trust to carry out research into the needs of older offenders (50+). This was in response to concerns that they had that this was a group of people that they didn't fully understand their needs and didn't think they were dealing with them as effective as they could. This research was done in conjunction with The Derwent Initiative, and a report was published at the end of 2013. It was found that they weren't meeting the needs of this particular group in the best way. Following the report, the Trust agreed an action plan and one of the actions on the plan was that this issue should be raised with the safeguarding boards throughout the trust area.

## **NEWCASTLE ADULT: DR RAJESH NADKARNI, MEDICAL DIRECTOR, TRUST REPRESENTATIVE**

Newcastle Safeguarding Adults Board met on 12 November 2014 (Development session)

The Chair informed members that the board meeting was not a normal business meeting but a chance for partners to look at the safeguarding work they have done reviewing successes and considering ways to improve in other areas. With the increasing prominence of the Care Act it will also help to inform the Board's Strategic Annual Plan and one of the critical functions of the NSAB was to seek assurance of the safeguarding adults arrangements partners had in place.

Partner self-assessment presentations – circulated.

Presentations addressing three areas a partner thinks they have done well and three areas of challenge can be achieved were shared within the meeting. Each presentation was followed by a lively question & answer session and the Chair thanked the participants for sharing areas of good practice and being honest and transparent about issues they felt could be improved. Overall the presentations had given a picture of the challenges partners are facing.

## **SOUTH TYNESIDE ADULT: GARY O'HARE EXECUTIVE DIRECTOR OF OPERATIONS AND NURSING, TRUST REPRESENTATIVE – No attendance**

South Tyneside Adult Board met on 10 November 2014

### Neglect Strategy

Safeguarding Children Board Business Manager attended the meeting to present the multi agency Neglect Strategy in response to the increased trend in referrals to Children and Families Social Care. She advised that the strategy also falls in line with the Ofsted Thematic Inspection messages around dealing with neglect.

The strategy has been agreed by partners and has been approved by the Health and Wellbeing Board. There are 4 aims to the strategy:

- Secure commitment to addressing neglect across all partner agencies
- Improve awareness and understanding of neglect across the partnership
- Improve recognition, assessment and response to children and young people living in neglectful situations
- Ensure the effectiveness of service provision. The Board agreed to sign up to the principles of the document and develop a similar one for adults.

### Safeguarding Adults Board structure

Members discussed and agreed will now consist of:

- Safeguarding Adults Board
- Sub Groups
- Quality Assurance and Performance Sub Group
- Policy and Procedures Sub Group
- Training and Development Sub Group
- Safeguarding Adults Review Sub Group
- Task and Finish Group
- Prevention and Compassionate Care (feeding into Training and Development)

### Domestic Violence Update

A briefing note was provided on provision of a designated Domestic Abuse Specialist Worker to link directly with all 28 South Tyneside base GP Primary Care Practices. Some specific areas of the role are to:

- Develop and deliver ongoing domestic abuse related training
- Develop an agreed care pathway
- Establish and facilitate regular specialist domestic abuse „drop in“ clinics in a small number of community settings
- Provide emotional and practical support to patients

## **GATESHEAD ADULT: ANNE MOORE, GROUP NURSE DIRECTOR, TRUST REPRESENTATIVE**

Gateshead Safeguarding Adults Board met on 26 November 2014

### The Care Act 2014 – Safeguarding Adults Priorities

A presentation was delivered to Board members in relation to the Care Act and specific actions to be undertaken by the Board in advance of April 2015. The key areas for the Board to address include:

- Ensuring closer and more effective working partnerships to ensure the provision of better care by cooperation;
- Working towards ensuring a seamless transition between care providers for the service user;
- Ensuring integration of service areas and responsibilities; and
- Improving and ensuring effective information sharing practices.

Board members discussed the need to identify vulnerability at the earliest possible opportunity and recognised the importance of ensuring that staff members from all organisations were appropriately and adequately trained in relation to safeguarding. The Care Act also provided a legislative framework which will enable agencies to shape and review processes to make certain that vulnerability can be addressed quickly and effectively.

### MCA/DoLS – UPDATE

Board members were provided with an update regarding recent activity in relation to MCA/DoLS. The Council has received over 500 applications for DoLS authorisations since April 2014.

A number of meetings have taken place with representatives from Children's Services regarding the impact of MCA/DoLS legislation on young people of 16/17 years old. It has been proposed that mental capacity assessments and best interest decision making is incorporated into the care planning process. Work is underway and will continue over the coming months with Organisational Development in relation to enhancing the training provided in relation to this area of work.

### Mash Update

Board members were provided with a further update on the MASH project. Two police officers are now based within the Safer Communities team to further support the work of the MASH. A reference group has been established to implement Operation Encompass.

### Domestic Abuse

An update was provided regarding the Overview and Scrutiny Review that had taken place on the subject of Domestic Abuse. The final report has now been submitted for

consideration. A series of recommendations have been identified which follow the national priorities of: Prevention; Partnership; Support and Risk Reduction.

Work is on-going to devise a community engagement framework, which will focus on improving engagement with certain 'hard to reach' groups. The framework will provide an overview of services available to the individuals within those groups such as domestic abuse and drug and alcohol services.

## **SUNDERLAND ADULT: GARY O'HARE EXECUTIVE DIRECTOR OF NURSING AND OPERATIONS, TRUST REPRESENTATIVE. Jan Grey Deputised**

Sunderland Safeguarding Adults Board met on 13 January 2015

### Performance Activity Safeguarding Adults

646 safeguarding notifications were received between 1 April 2014 and 30 September 2014 (404 received in same period in 2013-14). There has been an average of 104 notifications received each month during quarter 1 and 112 each month during quarter 2, higher than the 74.7 per month during 2013/14. There has been a 60% increase compared to the 404 received in the first half of 2013/14. There were 166 strategy meetings completed between 1 April 2014 and 30 September 2014: 88 strategy meetings completed in quarter 1 and 78 in quarter 2, an average of 28 per month. There were 110 strategy meetings completed since 1 April 2013 to 30 September 2013.

### Performance framework

Sunderland Safeguarding Adult Board are in the process of developing a performance framework the purpose of which will be:

- To have a planned approach in scrutinising and challenging the quality and effectiveness of their services through self- assessment.
- Performance monitor safeguarding outcomes for adults across agencies using agreed outcome measures and indicators.
- Have single and multi-agency plans that are informed by need, identified by national and local safeguarding data and information.
- Learn from reviews, audits and other learning and improvement activity to continuously improve.

### Safeguarding Adult Review process

Board members were asked to comment on and approve the SAR process

The purpose of the protocol :

- To support the view that the public interest is best served by the presence of an effective and robust Adult Review process in relation to safeguarding adults.
- To provide guidance to Sunderland's Safeguarding Adults' Board in establishing Adult Reviews.
- To facilitate a consistent approach to the process and practice in undertaking an Adult Review.

The Care Act (2014) includes a requirement for Local Authorities to hold Safeguarding Adult Reviews in certain circumstances and for partners on the Safeguarding Adults' Board to co-operate in the process. Following the implementation of this Act 'Safeguarding Adult Review' replaces the term 'Serious Case Review'. The Board approved the protocol

**Gary O'Hare**  
**Executive Director of Nursing and Operations**

## **Introduction**

This paper provides a brief update on issues raised at each of the Local Safeguarding Children Boards in the area covered by the Trust.

## **NORTHUMBERLAND CHILDREN: VIDA MORRIS GROUP NURSE DIRECTOR, TRUST REPRESENTATIVE**

Northumberland Safeguarding Children's Board met on 21 November 2014

### Signs of Safety Model for children and families

Ofsted has cited Northumberland's Signs of Safety approach as an example of best practice. The Steering Group has agreed that a re-refresh of the Terms of Reference. This is to incorporate and guide the next stage of the implementation in Northumberland. The aim is to use the Signs of Safety approach in all Child Protection Conferences within the next year and to promote partner agency use.

### NSCB Website

Members were provided with a demonstration of the 1st draft of phase 1 of the NSCB website and welcomed any feedback. The site will be launched in 3 phases; phase 1 = NSCB, phase 2 = NSAB, phase 3 = Community Safety. A lot of the information on the site is currently national and the aim is to provide more local Northumberland information. It includes links to social media and a secure area for Board Members to access documents. It should be fully functional by spring 2015.

### Female Genital Mutilation

Members were provided with a presentation on FGM. FGM is a form of abuse which is usually a one-off incident; there is no medical benefit from the act and it is illegal. The majority of cases are thought to take place when girls are between 5-8 years old. The procedure is rooted in tradition and is widely practiced in some populations in parts of Africa, the Middle East and Asia. It is a hidden harm with very low levels of reporting and so there is no true picture its extent. There have been very few cases reported in the UK; 1 case of FGM has been reported in Northumberland which was identified by Health services. There is national guidance and legislation on Female Genital Mutilation (FGM) and Early Forced Marriage (EFM). Forced Marriage is a form of domestic abuse and can constitute child abuse. Issues that have been highlighted are the need for training, general awareness raising and awareness of signs and symptoms e.g. young girls being taken out of the country during term time. Methods of raising awareness were discussed and the need to develop robust training.

### Local Authority Designated Officer (LADO) Annual Report 2013/2014

The LADO summarised her report: The LADO is a statutory role which is monitored by the LSCB. Links have been established with safeguarding representatives from private and voluntary providers. There are good working relationships between the Police Vulnerable Person's unit and the LADO and effective links with other LADOs across the



region; there are good communications with Ofsted inspectors. During 2013/14 twenty referrals were made to the DBS by organisations in Northumberland who work with children compared to five during 2012/13. During the year there were 165 referrals to the LADO. This figure refers to contacts that led to some sort of investigation or action and does not include referrals where only advice was required. The number of strategy meetings has increased to 104 from 72 in the previous year. This could be as a result of increased awareness.

## **NEWCASTLE: DR RAJESH NADKARNI, GROUP MEDICAL DIRECTOR, TRUST REPRESENTATIVE**

Newcastle Safeguarding Children's Board met 7 January 2015

### Complex Abuse Investigations

Members were provided with updated information in respect of Operation Sanctuary, Operation Shelter, Operation Blue and Operation Bridges all complex abuse investigations within Newcastle. Agencies have worked well together in information sharing in respect of these investigations as well as having processes in place to support victims.

### CSE Strategy

A CSE Strategy Group has been set up to look at CSE awareness, communication as well as what information will be used and where. The strategy will be discussed with members at the next board meeting

### DfE Innovation Bid (Family Insights Programme)

Members were provided with an overview of the Family Insights Programme. The DfE announced they had 30 million pounds to support successful proposals from organisations around improvements for social work and children on the edge of care. Newcastle were informed on 9 December 2014 that the bid was successful and awarded 2.7 million pounds and a dedicated team has been created

There are 4 elements to the bid:

1. Doubling the time SW's spend with families (currently 26%)
  - There are currently over 100 electronic documents SW's need to navigate, this will be looked at and reduced
  - Enabling the SW to be more mobile
  - Investment into Newcastle SW's becoming more system practiced, Signs of Safety is a good platform for this
2. Contact referrals allocated to SW's based on capacity from IRS/MASH
  - Family data to be analysed so that they are allocated to teams to meet their specific skills
  - Social Care Teams will include a consultation worker, 4x social workers and a business support officer

3. Developing analytical way of working with data that is useful for practice
  - Looking at how data is used within CSC
4. Learning and teaching organisation
  - Looking at ways of offering student placements with the UNN helping to design a curriculum and to include discussion with universities

**NORTH TYNESIDE: DR DAMIAN ROBINSON, GROUP MEDICAL DIRECTOR,  
TRUST  
REPRESENTATIVE – LEESA STEPHENSON DEPUTY HEAD OF SAFEGUARDING  
AND PUBLIC PROTECTION DEPUTISED**

North Tyneside Safeguarding Children's Board met on 24 November 2014

Independent website

The Business manager provided a verbal update that she has met with a representative from Northern Grid and a member of the community workforce development team. As part of the children's commissioner day she met with a group of young people and received their views in relation to NSCB site content and layout. A twitter feed is being considered at the request of the Young People.

NTSCB Annual Report 2013/2014

The Chair thanked colleagues for the comments and suggestions that have been received. The Annual report is currently with the communications team of NTC. A copy will be circulated to members for circulation within their agencies. A copy will be placed on the website. Formal letter and copies will be sent to the Chair of the HWBB, The Police and Crime Commissioner, The Chief Executive of the Local Authority as required by Working Together.

Child Sexual Exploitation

The Chair highlighted that the board need to make sure that they are up to date and are clear about holding the board and agencies to account. NTSCB plan is to complete a full revision of the strategy and action plan at the January Board meeting.

A discussion was held in respect of:

- Current action plan and strategy
- Draft police strategy
- Presentation from the national working group

Rotherham report, in response to Rotherham the police feel that the learning from Operation Sanctuary has been beneficial and enabled the force to counter any of the weaknesses identified in the Jay Report. Operation Shelter process has looked at previous complex issues to see if nothing has been missed where CSE hasn't been recognised. This is an ongoing process for all partners.

**SOUTH TYNESIDE: GARY O'HARE, EXECUTIVE DIRECTOR OF OPERATIONS  
AND NURSING – JAN GREY HEAD OF SAFEGUARDING AND PUBLIC  
PROTECTION DEPUTISED**

The Safeguarding Board met on 19 February 2015 (extraordinary board/ development session)

The development session specifically addressed:

The story so far.....

LSCB priorities

Are they still appropriate?

How can we strengthen them?

How can we measure the impact?

*The Effectiveness of LSCB'S – The National Context and the Ofsted Experience*

*The Neglect Strategy Why Neglect Matters – Multi-agency input to inform the development plan of the Neglect Strategy*

The work undertaken by members within the developmental session was to be formulated into action plan incorporating the strands discussed.

**GATESHEAD: ANNE MOORE, GROUP NURSE DIRECTOR, TRUST  
REPRESENTATIVE: JAN GREY HEAD OF SAFEGUARDING AND PUBLIC  
PROTECTION DEPUTISED**

Gateshead Safeguarding Children Board met on 26 November 2014

LSCB development day

Following discussion it was agreed that a development session should be held, however this will be initially be incorporated into the Board meeting in March 2015. Time will be protected during the meeting to review LSCB and partner performance and then to set priorities. An additional meeting may also need to be arranged.

Saville inquiry – Gateshead Hospitals NHSFT

A final report will be submitted to the Department of Health by 28 November. There is no evidence of any improper contact between Jimmy Saville and patients when he visited Bensham Hospital and there was no contact with children.

The Trust has been advised to expect significant press interest.

The report from the DoH will be published in January 2015.

Child Deaths

There have been seven deaths in 2014. Five of these were neo-natal, one oncology death and an accidental hanging.

The local group continues to meet on a bi-monthly basis. The annual report was agreed by the CDOP in November and will be presented to a future meeting of the LSCB.

Three training events are scheduled for next year.

#### Gateshead Council budget proposals

The Council is holding a consultation on budget proposals until 30 December 2014 and encouraged all partner organisations to consider the proposals.

£60m savings are to be made over the next three years and a major implication for the LSCB is the £15,000 reduction in funding for the next financial year.

#### **SUNDERLAND: GARY O'HARE, EXECUTIVE DIRECTOR OF NURSING AND OPERATIONS, TRUST REPRESENTATIVE, Jan Grey, Deputising for Gary O'Hare**

The Sunderland Safeguarding Children Board met on 17 December 2014

#### Children's Service Improvement Plan

The Peoples Director provided a verbal update on the Safeguarding Improvement Plan advising that the Delivery Plan was in a state of development and workshops were now taking place. A project team has been created to support the delivery and achievement of the Improvement Plan and they will be working closely with managers in the Safeguarding Service. A new post has been created for co-ordinating the Council's support services, which includes the Customer service network, ICT, Organisation Development, Project Management and Communications. A Social Work Academy and development programme for staff is being developed.

#### SSCB Independent Chair's Report on Board Governance

Independent Chair's Report to the Board was discussed. In relation to consideration of membership the Chair spoke about creating a strategic Board and Chief Executives should be part of this- especially in the context of the governance issues that the SSCB had experienced over the past 12 months. It was advised that at times there would be a requirement for other officers to be in attendance however they would not be formal members or have voting rights. The Board would meet 4 times per year, one of which would be a Joint Meeting with the SSAB. The Chair advised that the restructure would only work if there was a commitment from Chief Executives especially in terms of addressing the strategic deficit recently experienced by the SSCB. The SSCB Executive Membership was discussed. There would be 8 Executive Meetings per year. The Review of Sub Committees, development of a refocused performance scorecard, business support to the SSCB and SSAB and Safeguarding Support Function were also discussed and the proposed changes fully supported. The recommendations from the Independent Chair's Report to the Board were agreed by board members. They will come into effect from 1 April 2015.

### SSCB Performance Framework

The purpose of the report was to support the Board in agreeing a way forward in the development of a Performance Framework and reporting requirements. The recommendations from the report were that the Board ask the Quality and Assurance Sub Committee to review the current quarterly performance reporting and implement a Task and Finish Group to develop proposals for a Performance Management Framework. The recommendations were accepted by the Board.

### CSE Strategy

The CSE Strategy 2014-2017 was presented. A Missing Children and Young People Strategy has also been drafted. The CSE Strategy provides an introduction and definition of CSE, description of models for CSE, indicators, priorities, a local perspective, performance management and quality assurance. The CSE Strategy is supported by the CSE Communication Strategy. SH reported that the Strategy was a good piece of work and agencies should be sent feedback on how their efforts had resulted in CSE in Sunderland now being in a good position.

**Gary O'Hare**  
**Executive Director of Nursing and Operations**