# Equality Delivery System for the NHS

# **EDS2 Summary Report**



Implementation of the Equality Delivery System – EDS2 is a requirement on both NHS commissioners and NHS providers. Organisations are encouraged to follow the implementation of EDS2 in accordance with the '9 Steps for EDS2 Implementation' as outlined in the 2013 EDS2 guidance document. The document can be found at: http://www.england.nhs.uk/wp-content/uploads/2013/11/eds-nov131.pdf

This *EDS2 Summary Report* is designed to give an overview of the organisation's most recent EDS2 implementation. It is recommended that once completed, this Summary Report is published on the organisation's website.

# **NHS** organisation name:

Northumberland, Tyne and Wear NHS Foundation Trust

#### **Organisation's Board lead for EDS2:**

Lisa Crichton-Jones

### Organisation's EDS2 lead (name/email):

Christopher Rowlands chris.rowlands@ntw.nhs.uk

## Level of stakeholder involvement in EDS2 grading and subsequent actions:

All evidence that has been used to arrive at a grading has had stakeholder involvement, be that from policy formulation to wider consultation work. As we adopt a regular yearly EDS2 cycle we will take the EDS2 through our consultation channels, including a slot on our Service User and Carer Group. This year's ratings have been through the Trust's Equality and Diversity Group which includes Staff Side Representation

# Organisation's Equality Objectives (including duration period):

Over the coming year working towards addressing physical health needs of our service users. Impact assessment work to ensure that services can be readily accessed. Ensure that we have a robust information reporting system. Explore the establishment of staff networks. Maximise the opportunities provided to us as NHS Employers E&D Partners. Conduct Equal Pay Audit. Develop intranet-based equality and diversity reference resources for staff

Headline good practice examples of EDS2 outcomes (for patients/community/workforce):

Outcomes will be reported from 2016 - this is the first year that we have adopted EDS2

Publication Gateway Reference Number: 03247

Date of EDS2 grading June 2015 Date of next EDS2 grading June 2016				
Goal	Outcome	Grade and reasons for rating		
Better health outcomes	1.1	Services are commissioned, procured, designed and delivered to meet the health needs of local communities  Undeveloped  Undeveloped  Developing  Achieving  Excelling  Which protected characteristics fare well  Pregnancy and maternity Race Religion or belief reassignment Sexual orientation  Individual people's health needs are assessed and met in appropriate and effective ways  Grade  Which protected characteristics fare well Religion or belief reassignment Sexual orientation  Individual people's health needs are assessed and met in appropriate and effective ways  Family Test  Veridence drawn upon for rating  Trust's self assessment (September 2014) Corporate Strategies; QIPP Business Cases; Contracts, Joint Strategic Needs Assessment, NHS Patient Surveys, GP Patient Surveys; Quality Accounts; Healthwatch and PALS; Friends and Family Test  Family Test  Veridence drawn upon for rating  Trust's self assessment (September 2014) Joint Strategic Needs Assessment; Quality Accounts; Healthwatch and PALS; Friends and Family Test  Final Pales (September 2014) Joint Strategic Needs Assessment; Quality Accounts; Healthwatch and PALS; Friends and Family Test		
		Excelling  Marriage and civil partnership  Sexual orientation  Transitions from one service to another, for people on care pathways, are made smoothly with everyone well-informed		
		1.3	Undeveloped       ✓ Age       ✓ Pregnancy and maternity         Developing       ✓ Disability       ✓ Race         Achieving       ✓ Marriage and civil partnership       ✓ Sexual orientation     * Evidence drawn upon for rating  * Trust's self assessment (September 2014)  * Gender dysphoria services: a guide for General Practitioners and other healthcare staff	



✓ Sexual orientation

civil partnership

**Excelling** 

Goal	Outcome	Grade and reasons for rating		Outcome links to an Equality Objective	
	2.2	People are informed and supported to be as involved as they wish to be in decisions about their care			
		<b>♦</b> Grade	<b>♦</b> Which protected characteristics fare well	◆ Evidence drawn upon for rating	
d patient access and experience		Developing Achieving Excelling	✓ Age ✓ Pregnancy and maternity ✓ Disability ✓ Race ✓ Gender veassignment ✓ Religion or belief ✓ Sex ✓ Marriage and civil partnership ✓ Sexual orientation	Trust's self assessment (September 2014) Joint Strategic Needs Assessment; NHS patient surveys; GP patient surveys; Quality Accounts; Healthwatch and PALS. We can always do more	
	2.3	People report positive experiences of the NHS			
		<b>♦</b> Grade	<b>♦</b> Which protected characteristics fare well	<b>◆</b> Evidence drawn upon for rating	
		Developing Achieving Excelling	✓ Age ✓ Pregnancy and maternity ✓ Disability ✓ Race ✓ Gender reassignment ✓ Marriage and civil partnership ✓ Sexual orientation	Trust's self assessment (September 2014). Joint Strategic Needs Assessment; NHS patient surveys; GP patient surveys; A and E and other waiting times surveys; Quality Accounts; Healthwatch and PALS; Friends and Family Test	
Improved		People's compla	aints about services are handled res	pectfully and efficiently	
bre		<b>♦</b> Grade	<b>♦</b> Which protected characteristics fare well	<b>♦</b> Evidence drawn upon for rating	
<b><u>u</u></b>	2.4	Developing Achieving Excelling	✓ Age ✓ Pregnancy and maternity ✓ Disability ✓ Race ✓ Gender reassignment ✓ Religion or belief ✓ Sex ✓ Marriage and civil partnership ✓ Sexual orientation	Trust's self assessment (September 2014) Joint Strategic Needs Assessment; NHS patient surveys; GP patient surveys; Quality Accounts; Healthwatch and PALS	

Outcome	Grade and reasons for rating		
3.1	Fair NHS recruitment and selection processes lead to a more representative workforce at all levels		
	◆ Grade         ◆ Which protected characteristics fare well         ◆ Evidence drawn upon for rating		
	Undeveloped	etter at	
	Excelling  Sex  Marriage and civil partnership  Sex  Sex  Sex  Sex  Sex  Sex  Sex  Se		
3.2	The NHS is committed to equal pay for work of equal value and expects employers to use equal pay audits to help fulfil their legal obligations		
	◆ Grade       ◆ Which protected characteristics fare well       ◆ Evidence drawn upon for rating		
		uct an	
	Developing Disability Nacc		
	Achieving reassignment Sex		
	Excelling   Marriage and civil partnership   Sexual orientation		
	Training and development opportunities are taken up and positively evaluated by all sta	ff	
3.3	◆ Grade       ◆ Which protected characteristics fare well       ◆ Evidence drawn upon for rating		
	Developing  Gender reassignment  Marriage and  Disability  Race  Religion or belief  Religion or belief  Sex  Marriage and  From completing the Workforce Race Equality Standard that information outside of statutory and mandatory training is not as complete is it might be. The workforce Race Equality Standard that information outside of statutory and mandatory training is not as complete is it might be. The workforce Race Equality Standard that information outside of statutory and mandatory training is not as complete is it might be. The workforce Race Equality Standard that information outside of statutory and mandatory training is not as complete is it might be. The workforce Race Equality Standard that information outside of statutory and mandatory training is not as complete is it might be. The workforce Race Equality Standard that information outside of statutory and mandatory training is not as complete is it might be. The workforce Race Equality Standard that information outside of statutory and mandatory training is not as complete is it might be. The workforce Race Equality Standard that information outside of statutory and mandatory training is not as complete is it might be. The workforce Race Equality Standard that information outside of statutory and mandatory training is not as complete is it might be. The workforce Race  Solven The standard The st	k	
	3.1	Fair NHS recruitment and selection processes lead to a more representative workforce at all levels  I Grade  Undeveloped Disability Gender Religion or belief Excelling Which protected characteristics fare well Developing Excelling Face Civil partnership Sex Which protected characteristics fare well Undeveloped Age Pregnancy and maternity Sex Which protected characteristics fare well Developing Achieving Sex	

Goal	Outcome	Grade and reasons for rating	
A representative and supported workforce	3.4	When at work, staff are free from abuse, harassment, bullying and violence for the protected characteristics fare well  Undeveloped  Undeveloped  Developing  Gender reassignment  Achieving  Excelling  Which protected characteristics fare well  Pregnancy and maternity Race Religion or belief Sex  Warriage and civil partnership Sexual orientation  Which protected characteristics fare well  Full dence drawn upon for rate  Evidence drawn upon for rate  Full dence for disabled members of the partnership those who indicate that their faith is Budden the case for disabled members of staff. In work be progressed on setting up Staff No.  Which protected characteristics fare well  Full dence for disabled members of the partnership those who indicate that their faith is Budden the case for disabled members of staff. In work be progressed on setting up Staff No.	4) We know looking at the indicated that gay members and from patients/service public as is the case for dhist or Hindu, this is also it is recommended that
	3.5	Flexible working options are available to all staff consistent with the needs of and the way people lead their lives  Grade  Which protected characteristics fare well  Which protected characteristics fare well  Age  Pregnancy and maternity  Race  Vage  Religion or belief  reassignment  Religion or belief  reassignment  Sex  Marriage and civil partnership  Sexual orientation	4) Some staff survey patterns can be disruptive, he that says that the
	3.6	Staff report positive experiences of their membership of the workforce	4) We know looking at the indicated that gay members ant from patients/service ublic as is the case for dhist or Hindu, this is also it is recommended that

Goal	Outcome	Grade and reasons for rating		Outcome links to an Equality Objective	
Inclusive leadership	4.1	Boards and senior leaders routinely demonstrate their commitment to promoting equality within and beyond their organisations			
		<b>♦</b> Grade	<b>♦</b> Which protected characteristics fare well	◆ Evidence drawn upon for rating	
		Developing Achieving Excelling	✓ Age ✓ Pregnancy and maternity ✓ Disability ✓ Race ✓ Gender reassignment ✓ Marriage and civil partnership ✓ Sex ✓ Sexual orientation	Trust's self assessment (September 2014) We show commitment to this, we need to demonstrate on the wider level.	
	4.2	· ·	The before the Board and other majoring risks, and say how these risks are	Committees identify equality-related to be managed	
		competent way  ♦ Grade	ers and other line managers support s within a work environment free free. Which protected characteristics fare well		
	4.3	Developing Achieving Excelling	<ul> <li>✓ Age</li> <li>✓ Pregnancy and maternity</li> <li>Race</li> <li>Gender reassignment</li> <li>✓ Marriage and civil partnership</li> <li>✓ Sex</li> <li>Sexual orientation</li> </ul>	Trust's self assessment (September 2014) Analysis of Staff Survey results across protected characteristics and regular equality and diversity enquiries suggest that equality and diversity training only provides basic support. We need more information to support staff to work in culturally competent ways. An intranet based equality and diversity resource guide to cover all protected characteristics and both employment & service provision will be developed.	<b>√</b>