

NORTHUMBERLAND, TYNE AND WEAR NHS FOUNDATION TRUST

BOARD OF DIRECTORS MEETING

Meeting Date: 27 May 2015

Title and Author of Paper: Trust Programmes Board
Paul McEldon/James Duncan

Paper for Debate, Decision or Information: Information: For information

Key Points to Note:

The attached notes =capture the output of the Trust Programme Board held on Monday 11 May 2015. They should be read in conjunction with the programme dashboards.

Outcome required: For information

Transformation Update May 15

As the Board are aware a review of programme structures and support has been undertaken to ensure the suite of programmes and associated governance arrangements are fit for purpose moving forward.

Following this review, which included detailed discussions with Executive Directors, CDT and TPB a decision was taken to formally close the following programmes

- Continuous Improvement and Knowledge
- Care Pathways and Packages
- Workforce Programme
- Leadership

The Trust Programme Board has agreed that formal closure documentation will be required to be presented which include lessons learned, achievements and transition of deliverables to operations.

The programmes which remain in progress are as follows:

- Community Transformation Programme
- Specialist Transformation Programme
- Corporate Transformation Programme
- Augmenting Services Transformation Programme

Community Transformation is progressing in Sunderland with the detailed team level plans now fully developed, to manage progression towards full implementation of the model of care. .

The Sunderland Learning Disabilities team has now moved into their new base in the former hospice in Monkwearmouth Hospital. This newly refurbished building provides a far superior experience for patients and carer visiting our community team. Across town in Doxford Park the Sunderland South Community Team has now taken ownership of their new premises at Teleport House situated on Doxford International Business Park. Both of these new schemes offer all visitors light, airy modern facilities.

In South Tyneside we have made some progress in securing Palmer hospital as the new base for our psychosis and non-psychosis team. We estimate construction work is likely to take four months however upon completion will provide an ideal base that will accommodate both our team along with social care staff and the South Tyneside Crisis Team. The cognitive and functionally frail team will move from their current base of Monkwearmouth Hospital and will work into the Dementia Hub once built whilst also using Boldon Lane.

In Northumberland we have completed our optimising resources workshop and are now in the final stages of configuring team structures for both Northumberland and North Tyneside. We are planning to start our staff consultation for these localities in July.

Memory Protection Service has also started a phased implementation in Northumberland in line with agreements made with commissioners; this will provide an enhanced service of care for patients and carers in this locality. Further conversations are progressing with partners' organisation to develop an access model for patients in this locality.

In Newcastle and Gateshead we are progressing the work around optimising resources and through the Transformation Implementation Groups (TIG) discussing how the teams can be configured

Work is also being undertaken to develop outline scenarios for the Case for Change for the Deciding together process, describing potential new models of care and associated bed models. The Alliance/NECS is leading this work with support from partners, including NTW and the Voluntary sector. Additionally the Alliance has brought in some external expertise to support the development of the Case for Change and the eventual consultation (including a clinical expert, Angus Bell, from TEWV – appointed through the clinical senate). This process is due to be taken forward through June and will include exploration of innovative models of care, which support the aspirations of people expressed in the first stage of the “Deciding Together” engagement work.

The key development in the Specialist Transformation Programme is the ADHD business case (incorporating ASD) has been approved by all CCGs. This service will begin to operationalise in Quarter 2.

The corporate transformation programme is currently developing options for corporate structures at the request of Executive Directors and this will be subject to further deliberation in late May, early June. For the current year savings of £1.4m have been identified, and the target remains to deliver recurring savings of £3.7m while supported a more devolved engaged and transparent form of management..

Trust Programme Board

Key Points and Actions

Transforming Services Programme Board

The attached dashboards summarise the position across each of the Trust Programmes. Highlights and key issues are shown below:

- **Safety Programme**
Review of function and role of Safety Programme underway. An update is expected at the April Board meeting.
- **Transforming services – Principal Community Pathways**
New governance arrangements are in place with three locality based Transformation Implementation Groups having been set up. A series of detailed plans have been developed for each Transformation Implementation Group area.

The programme is planning for staff consultation for proposed changes to start around July 2015. Work on this is well advanced for Northumberland and North Tyneside following the process of engagement and involvement that has already taken place. Proposals for taking forward plans in Newcastle and Gateshead are to be tested at the Mental Health Programme Board in April. This process is running alongside, and will be informed by the Deciding Together process.

In Sunderland and South Tyneside further delays being experienced in agreeing final model for accommodation in South Tyneside.

It was also highlighted that if Transforming Corporate Services is planning to begin staff consultations in July also, this would create a major organisational risk around capacity and stability. This is to be reviewed and an update provided at the next Trust Programme Board.

Workforce

Red milestones are delayed due to delays in design for Corporate Services Programme. It has been agreed that this no longer constitutes a programme but is underpinning work to each of the other programmes. Programme closure documentation will be completed to sign off delivered benefits and ensure work is re-allocated into other programmes and workstreams. Programme to be closed

Newcastle and Gateshead Consultation Pound Event Update

Feedback from the event is being compiled in a report from the Consultation Institute. This will then, along with the other feedback from the Deciding Together engagement exercise, inform two Scenario Planning Days for models of care across Newcastle and Gateshead which are planned to take place in April.

The event was well received and generated interesting debate and highlighted the issue of how difficult it is to make decisions. It was agreed that the format and presentation would be useful in putting the message across to staff and this is being taken forward by Caroline Wild.

Feedback from Service User and Carer Reference Group

No feedback available, as meeting on Thursday 19 March 2015.

Feedback from ImROC Strategy Group

30 Peer support workers are now employed, putting us in top 20% of country. Work is now underway with clinical teams to understand the roles and purpose and try and change culture. There is strong evidence of a positive impact from peer support workers in in-patient services.

The Recovery College is up and running across Sunderland and Newcastle utilising different models of delivery. Sunderland is delivered across various community settings and Newcastle operating from the Ivy Club at St Nicholas Hospital.

The aim is to enable access to Recovery Colleges across all localities. Work is ongoing to develop the evaluation model for recovery colleges building on the national evidence base developed through IMRoC.

James Duncan
Deputy Chief Executive

Paul McEldon
Non Executive Director

March 2015