

NORTHUMBERLAND, TYNE AND WEAR NHS FOUNDATION TRUST

BOARD OF DIRECTORS' MEETING

Meeting Date: 23 September 2015

Title and Author of Paper: Trust Programmes Board Report
Paul McEldon, Non Executive Director
James Duncan, Executive Director of Finance/
Deputy Chief Executive

Paper for Debate, Decision or Information: For information

Key Points to Note:

The attached notes capture the output of the Trust Programme Board held on Monday, 7 September 2015. They should be read in conjunction with the programme dashboards.

Outcome required: For information

Transforming Services Programme Board Report September 2015

The attached dashboards summarise the position across each of the Trust Programmes.

Highlights and key issues are shown below:

Community Transformation

Sunderland and South Tyneside Transformation Implementation Group continues to oversee the ongoing implementation of transformation in these two localities. The group is pleased to report that the pilot for Universal Crisis Response started in August and will have its first evaluation at the end of October followed by a more extensive one in February.

The Initial Response Services function is responding well to the volumes of referrals it is receiving and virtual multi-disciplinary team support is in the process of being rolled out. Patient migration to the new arrangements is virtually complete. Further to this teams are reporting that morale is at a higher level, progress includes the recruitment of 2 new consultants in Sunderland.

With regard to accommodation, the non-psychosis/psychosis teams in Sunderland are all in their new bases with the exception of the West Team, who are scheduled to move to The Galleries, Washington (date to be confirmed). The South Tyneside non psychosis/psychosis team is scheduled to move into their new accommodation at Palmers Hospital, Jarrow in December.

The Older persons services continue to function from Monkwearmouth Hospital and the South Tyneside team will move when the new dementia hub at South Tyneside General Hospital is complete. Learning disability services are now in their new base on the Monkwearmouth Hospital site.

A revised methodology for the evaluation of medical capacity across Sunderland and South Tyneside has been agreed and implemented. This work was completed at the end of July with the outcome that 2 more consultants will be added to the Sunderland establishment for psychosis non psychosis.

Several work streams have been set up to look at different areas of development. These are:

- accommodation,
- universal crisis response,
- access,
- digital dictation,
- medicines management including non-medical prescribers,
- admin review and
- ePathways.

The draft of the benefits realisation paper has been produced; this was a detailed piece of work with a large amount of information. However there needs to be some work to make it easier to read and be able to draw conclusions. Once finalised the report will be presented to the Corporate Decisions Team and the Board on a monthly basis.

Northumberland, North Tyneside, Newcastle and Gateshead

Each of these localities has been focusing on production of future workforce skill mix to deliver the new future model. Part of this work has included the development of a 'workforce variance plan' to assist with understanding the timeline to be able to move from the current workforce to the future requirements by each locality and across professional groups. This has also included the provision of a financial plan to highlight temporary additional financial resources to support the transition.

Each locality has also produced their accommodation template requirements which will be reviewed with Estates to inform future need. Agreement on the consultation process, time lines and proposed future schematics were circulated to staff on 1 September 2015.

Staff consultation will commence on the 9 November and will run for 45 days. It is intended for the roll out of the new teams will start in April with the intention of having them fully embedded by March 2017.

Specialist Care transformation

The Specialist Care Group has an extensive transformation plan, highlighted on the programme dashboards.

Full agreement has been reached with local Clinical Commissioning Groups (CCGs) on the clinical model and waiting time trajectories for ADHD services and routine quarterly updates will be provided to CCGs from quarter 2 this year.

Newcastle and Gateshead Update

Following the completion of the engagement exercise on the future of mental health services currently provided by NTW across Newcastle and Gateshead, work is now underway to develop the proposals for full consultation.

This programme is being led by Newcastle Gateshead CCG, under the leadership of Chris Piercy, Director of Nursing.

The CCG aims to commence full public consultation on a range of options in October and a significant amount of work is required to deliver this. Work is underway on fully describing and costing these models and in particular, particular focus is required in describing community pathways within each scenario.

A number of senior NTW staff are intensively supporting the development of this piece of work.

Corporate Services

The corporate services staff consultation launched on 2 September 2015 and will last for 30 days until 2 October 2015. This phase is focused on staff at band 8a and above and has seen a number of engagement events and one-to-one meetings with staff affected take place.

Phase two will see more detailed development of the model, across other bands. Consultation for phase 2 is planned to commence in January 2015.

Learning Disability Services Programme

NTW is part of a North East and Cumbria fast track site. There are 5 fast track sites and the purpose is to help shape the approach to transforming learning disability services more widely across England. The sites will bring together organisations across health and care that will benefit from additional technical support from NHS England. Fast track sites will have access to a £10 million transformation fund, to accelerate change. This funding is available via a bidding process. Any award would have to be utilised in our fast track area.

The main work to date has been supporting and helping to shape the North East and Cumbria Fast Track plan.

Our internal programme of development will need to align with the overall North East and Cumbria plan once agreed. This will ensure that we are able to help support the delivery of the plan in line with timescales, identify risks and identify opportunities for the organisation as well as the focus on driving up the quality of the care we deliver.

Work is also required with commissioners to look at the reconfiguration of services and the attached finance.

This project has both a person-centred focus and a public safety agenda. Effective risk management will be essential throughout each work stream and is embedded throughout the programme.

An NTW project group has been in place for several months, with workstreams established around the forensic pathway; children and young people; assessment, treatment and mental health interfaces; and an overarching workstream on user and carer involvement which is independently supported by Inclusion North.

James Duncan
Deputy Chief Executive

Paul McEldon
Non-Executive Director

September 2015