

GP survey 2015 Update

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- 2013 and 2015 GP survey and then on annual basis
- GP survey 2015
 - 24% GP response rate (good response)
 - CCG specific

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GP survey 2015 data

- Questions on services receive majority of GP referrals
- Perception data only
- Look at “in the round” of wait times etc
- Provides some interesting insights
- Data summary page 2

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Summary information

- Wait times to assessment
- The ease of making contact for advice/ support / referral
- Benefit to patient's mental health

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Strengths - Community

- Individual staff members' commitment and patient care
- Crisis team & Initial Response Teams acknowledgements of improvements
- IAPT
- Changes in Community mental health teams where transformation had occurred noted
- Older people services showed many marked improvements

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Areas to improve - Community.

Ratings less than 70% -satisfactory to very good.

Community mental health teams

- Gateshead
- Newcastle West
- (South Tyneside – wait times only)

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Strengths – Specialist

- Individual staff members' commitment and patient care
- MPS & Neuro rehab very high ratings in each CCG
- Substance misuse moderate to high ratings in each CCG
- CYPS in Sunderland
 - 94% satisfactory to very good
 - Benefit to patient care

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Areas to improve- Specialist Ratings less than 70% -satisfactory to very good.

- CYPS
 - Low ratings consistently in NL, NC West GH
 - Low ratings for wait times in NC East, ST and SL
- Neuro rehab
 - Low ratings for ease of making contact in ST

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GP survey 2015 plan

- Actions to be agreed by relevant business operational groups and taken to CDT 17th August 2015
- CCG reports shared with CCG GP MH leads
- New GP survey January 2016

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Questions?

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