Equality Delivery System for the NHS

EDS2 Summary Report



Implementation of the Equality Delivery System – EDS2 is a requirement on both NHS commissioners and NHS providers. Organisations are encouraged to follow the implementation of EDS2 in accordance with the '9 Steps for EDS2 Implementation' as outlined in the 2013 EDS2 guidance document. The document can be found at: http://www.england.nhs.uk/wp-content/uploads/2013/11/eds-nov131.pdf

This *EDS2 Summary Report* is designed to give an overview of the organisation's most recent EDS2 implementation. It is recommended that once completed, this Summary Report is published on the organisation's website.

NHS organisation name:

Northumberland, Tyne and Wear NHS Foundation Trust

Organisation's Board lead for EDS2:

Lisa Crichton-Jones

Organisation's EDS2 lead (name/email):

Christopher Rowlands chris.rowlands@ntw.nhs.uk

Level of stakeholder involvement in EDS2 grading and subsequent actions:

All evidence that has been used to arrive at a grading has had stakeholder involvement, be that from policy formulation to wider consultation work. As we adopt a regular yearly EDS2 cycle we will take the EDS2 through our consultation channels, including a slot on our Service User and Carer Group. This year's ratings have been through the Trust's Equality and Diversity Group which includes Staff Side Representation and the BAME and Disabled Staff Networks

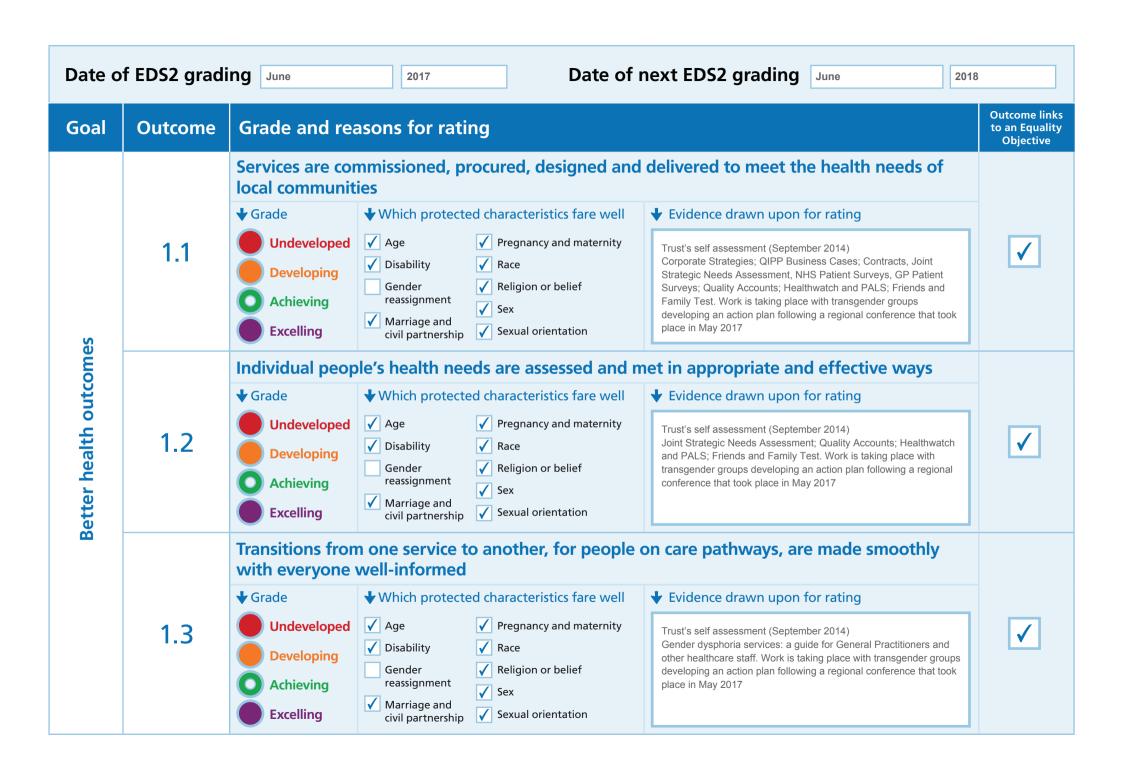
Organisation's Equality Objectives (including duration period):

For 2017/18: The development of Equality Diversity and Inclusion strategy that will complement and support the Trust Strategy and the emerging associated support strategies. We benchmark our current activities against those for which there are national evidence that are proven to work and adopt good practice to address the highlighted issues – particularly within the staff survey metrics in collaboration with the BAME Staff Network.

Headline good practice examples of EDS2 outcomes (for patients/community/workforce):

In the reporting period Staff Networks for Disabled Staff and LGBT+ Staff have been started. Talks are taking place about a Mental Health Network for Staff with a view to an autumn 2017 launch. • Action plans have been developed for each of the existing operational groups as a result of EDS2 rating exercises within groups. Examples of actions have been to – Explore incidents and complaints in relation to protected characteristics, how to improve the collection of and use of information, working with the Bengali Community to improve access to services. The actions that have been developed will need to be revisited as we transition to the locality model. The Equality and Diversity Lead will work with the localities during the

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Goal	Outcome	Grade and reasons for rating			Outcome links to an Equality Objective
experience	2.2	People are informed and supported to be as involved as they wish to be in decisions about their care			
		♦ Grade	♦ Which protected characteristics fare well	◆ Evidence drawn upon for rating	√
		Developing Achieving Excelling	✓ Age ✓ Pregnancy and maternity ✓ Disability ✓ Race ✓ Gender ✓ Religion or belief reassignment ✓ Sex ✓ Marriage and civil partnership ✓ Sexual orientation	Trust's self assessment (September 2014) Joint Strategic Needs Assessment; NHS patient surveys; GP patient surveys; Quality Accounts; Healthwatch and PALS. Work towards Accessible Information Standard.	
and	2.3	People report positive experiences of the NHS			
patient access		♦ Grade	♦ Which protected characteristics fare well	♦ Evidence drawn upon for rating	
		Developing Achieving Excelling	✓ Age ✓ Pregnancy and maternity ✓ Disability ✓ Race ✓ Gender reassignment ✓ Sex ✓ Marriage and civil partnership	Trust's self assessment (September 2014). Joint Strategic Needs Assessment; NHS patient surveys; GP patient surveys; A and E and other waiting times surveys; Quality Accounts; Healthwatch and PALS; Friends and Family Test	✓
Improved		People's complaints about services are handled respectfully and efficiently			
) du	2.4	♦ Grade	♦ Which protected characteristics fare well	♦ Evidence drawn upon for rating	√
<u>u</u>		Developing Achieving Excelling	✓ Age ✓ Pregnancy and maternity ✓ Disability ✓ Race ✓ Gender reassignment ✓ Religion or belief ✓ Sex ✓ Marriage and civil partnership ✓ Sexual orientation	Trust's self assessment (September 2014) Joint Strategic Needs Assessment; NHS patient surveys; GP patient surveys; Quality Accounts; Healthwatch and PALS. Analysis of complaints by protected characteristics.	

Goal	Outcome	Grade and reasons for rating		
A representative and supported workforce	3.1	Fair NHS recruitment and selection processes lead to a more representative workforce at all levels		
		♦ Grade ♦ Which protected characteristics fare well ♦ Evidence drawn upon for rating		
		Undeveloped ✓ Age ✓ Pregnancy and maternity Developing ✓ Age ✓ Pregnancy and maternity Race ✓ Religion or belief reassignment ✓ Sex ✓ Marriage and civil partnership ✓ Sexual orientation ✓ Pregnancy and maternity White applicants were 1.45 times more likely than black applicants wer	an the III do be od at	
	3.2	The NHS is committed to equal pay for work of equal value and expects employers to use equal pay audits to help fulfil their legal obligations ◆ Grade ◆ Which protected characteristics fare well ◆ Evidence drawn upon for rating		
		Undeveloped Developing Developing Achieving Excelling Age Pregnancy and maternity Race Religion or belief Sex Marriage and civil partnership Sexual orientation		
	3.3	Training and development opportunities are taken up and positively evaluated by all staff		
		♦ Grade Which protected characteristics fare well ♦ Evidence drawn upon for rating		
		Undeveloped Developing Developing Gender reassignment Cachieving Excelling Achieving Marriage and civil partnership Cachieving Age Pregnancy and maternity Race Religion or belief Sexual orientation We know that evidence from completing the Workforce Rate Equality Standard that information outside of statutory and mandatory training is not as complete is it might be. One of possible solutions to this might be from 'chipped' Identity Ethat will make registration for training easier to complete. The also a need to improve the information regarding protected characteristics of staff that we hold. We are introducing ES	of the Badges There is	

