



**Northumberland,
Tyne and Wear**
NHS Foundation Trust

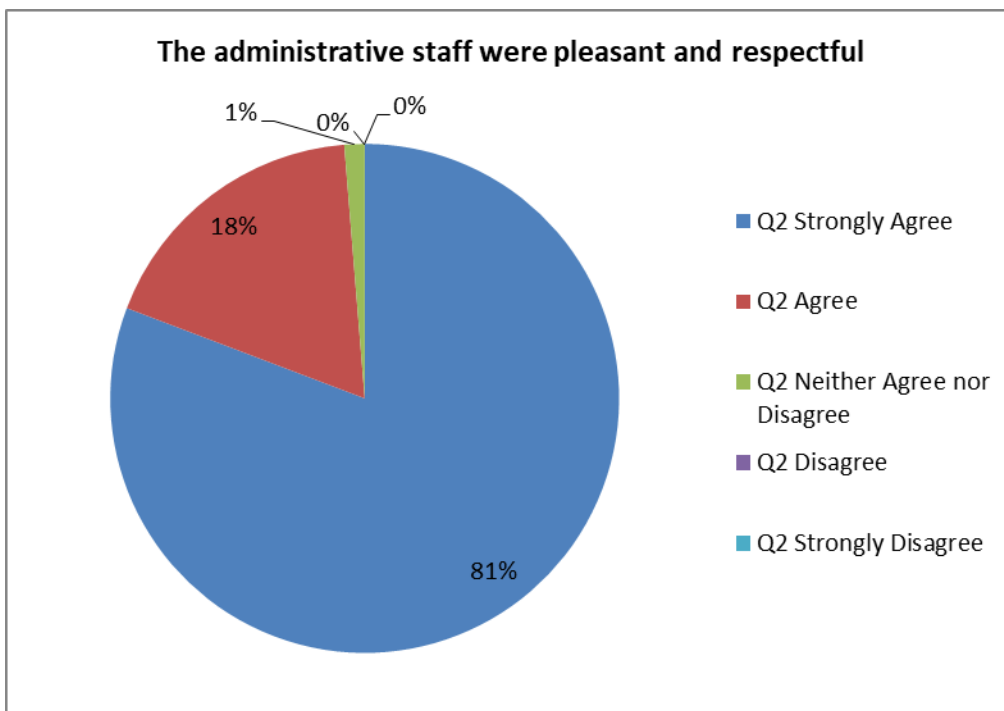
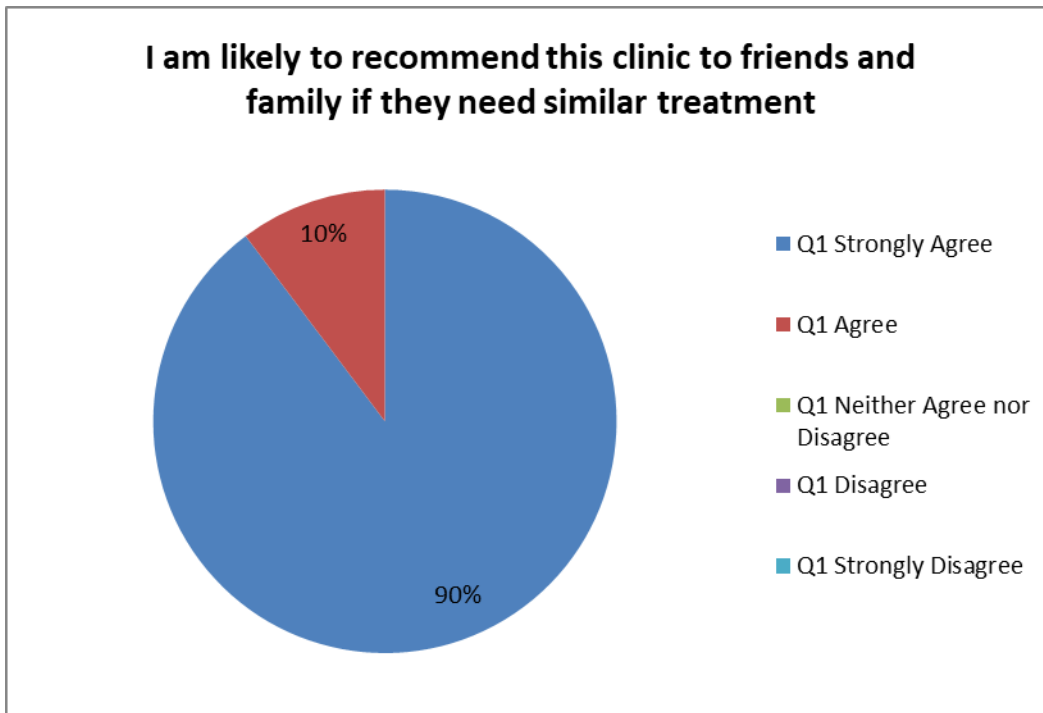
Patient Experience Report

Northern Region Gender Dysphoria Service

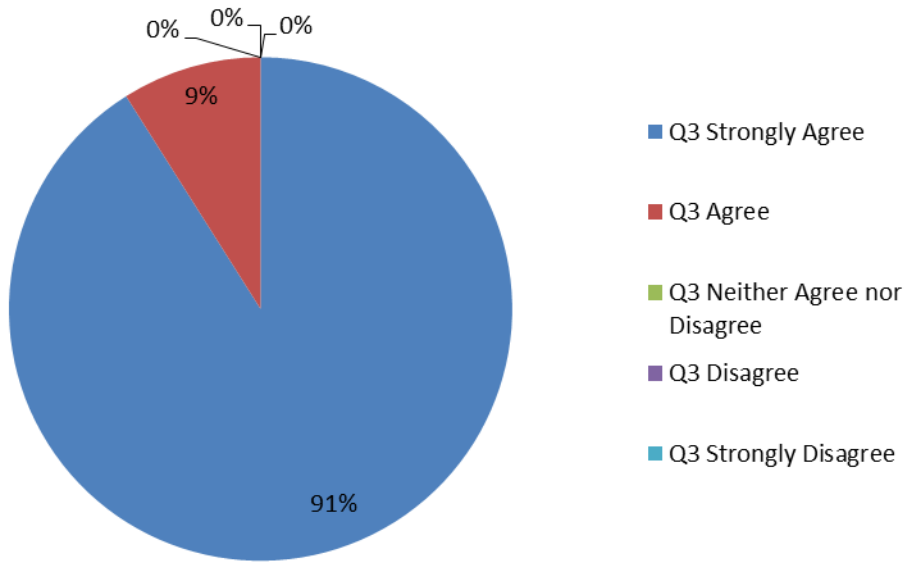
April 2018 – December 2018

From April 2018 – December 2018 we received 97 feedback returns from NRGDS.

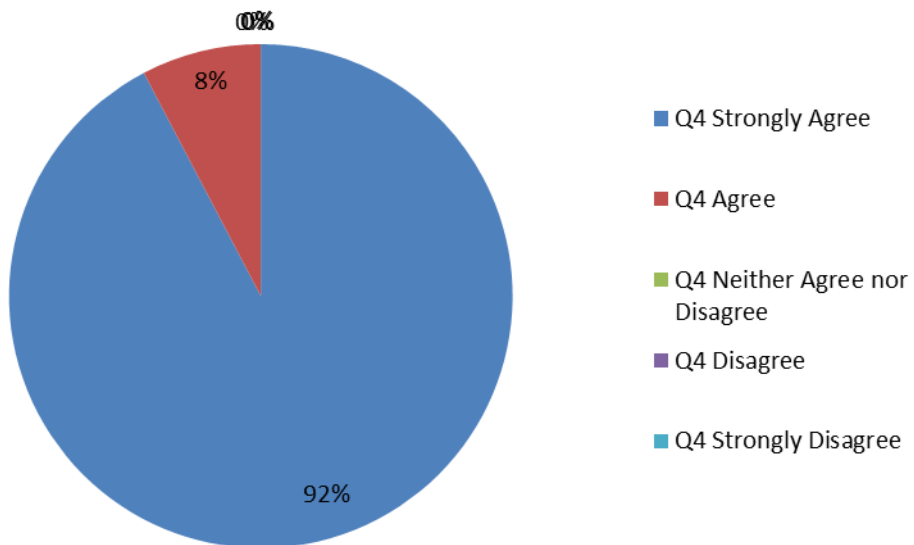
The series of pie charts that follow give the overall percentage responses to each question for the period Apr 2018 – Dec 2018.



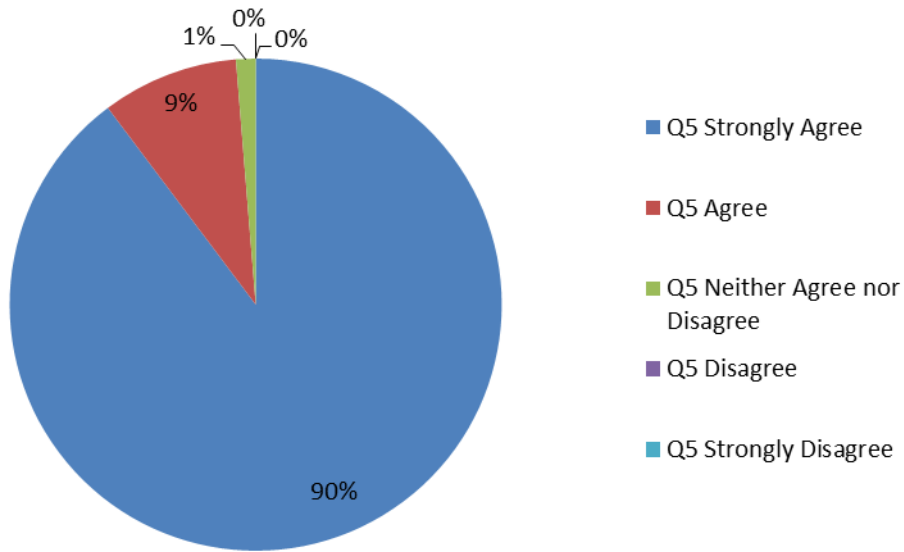
The clinician was pleasant and respectful



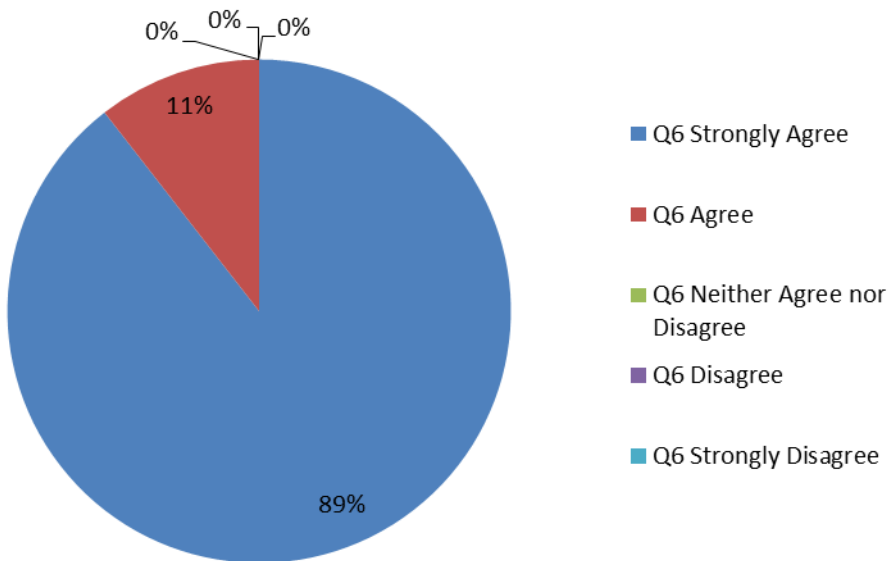
I feel listened to



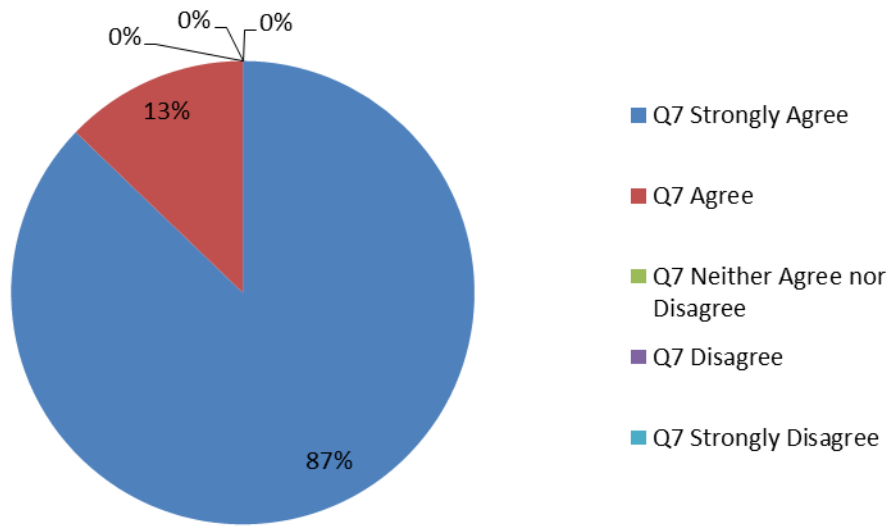
I feel involved in my care



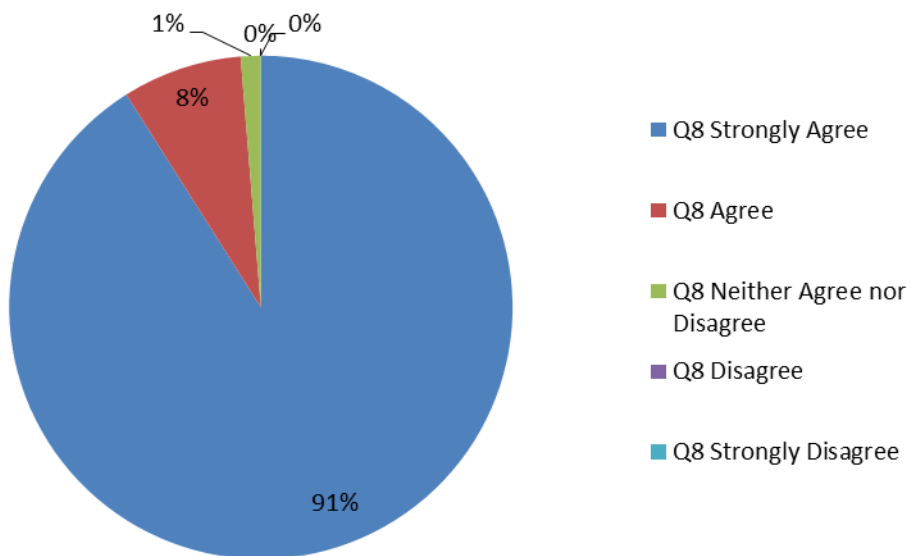
I have confidence in the abilities of the clinician



The information was provided in a way that was understandable



Any questions I had were answered



I was given the opportunity to discuss any treatment

