A member of staff or a carer can support you to read this booklet. They will be able to answer any questions that you have.
About this leaflet

- This leaflet is for people who sometimes hear voices or who have thoughts that upset them.

- This leaflet was made with information from people who have heard voices or had bad thoughts.

- This leaflet might help you and your carers learn about what it means to hear voices or have bad thoughts.
Hearing voices can be a frightening thing to happen. You might not understand what is going on.

People who have heard voices before have said that you might feel:

- Tired, or can’t be bothered to do anything.
- You might get depressed.
- You might feel nervous or panic.
- You might be in ‘a world of your own’.
- You might stare at things for a long time and not blink.

You can make a list of things that happen to you when you hear voices, write or draw how you feel.
What might the voices be like?

- They might be coming out of the air.
- They might be in your head.
- They might be inside your body.
- It might be your own voice, or someone else’s.
- There might be more than one voice.
- They might say nasty things about you.
- They might be friendly.
- They might not be there all of the time.
- You can write a list or draw a picture to show what the voices are like that you hear.
What might it feel like to hear voices?

Sometimes the voices can be helpful. Sometimes they are not.

✔ They can keep you company.

✔ They might cheer you up and make you laugh.

✔ They might help you cope with bad things in your life.

✘ They can say the same things over and over again.

✘ They can make you nervous and jumpy.

✘ They can upset you.
What about having bad thoughts, or thoughts that upset you?

Sometimes doctors might call this ‘having delusions’.

Some people find that these thoughts upset their lives but other people find that the thoughts help them.

Having these thoughts will feel different for everyone.

You might feel:

- That adverts and TV programmes talk about you.
- You might feel like everyone else is against you.

You can write a list or draw a picture to show how you feel.
Getting help

Your doctor or nurse will be able to help you.

Some people find that taking a friend or carer along with them to see the doctor helps. Some people would rather see the doctor on their own.

Your doctor will ask you some questions, like:

- What had been happening over the last few weeks?
- What is your health like?

Your doctor might ask you to see other health professionals, like:

- Mental Health Nurse
- Psychologist
- Psychiatrist

It is normal to be nervous or worried about what will happen to you when you see a health professional. You can write a list, draw a picture or ask a friend or carer to help you think about what questions you would like to ask about what is going to happen.
What else can you do to help yourself?

Some people find these things can help:

- Listen to music through earphones.
- Talk into a mobile phone if you need to answer the voices you hear.
- Send the voices away to do a job.
- Ignore the voices.
- Try to relax.
- Go walking or do some exercises.
- Take up a new hobby.
- Look after yourself.
- Eat well and get some sleep.
- Ask your carers or friends to help you talk about how you are feeling.
- Talk to other people who have gone through the same thing.
Where else can you get help?

These organisations can give you help and advice:

**Hearing Voices Network**  
Self help groups to help you think about what is happening.  
Telephone: 0114 271 8210  
Email: nhvn@hotmail.co.uk  
www.hearing-voices.org

**Mind Infoline**  
Help, information and support.  
Telephone: 0300 123 3393  
Email: info@mind.org.uk  
www.mind.org.uk

**Rethink**  
Advice and information for people with mental health problems.  
Telephone: 0300 500 0927  
Email: info@rethink.org  
www.rethink.org

**Samaritans**  
Support for people in a crisis.  
Telephone: 08457 90 90 90  
Email: jo@samaritans.org  
www.samaritans.org

**SANEline**  
Information for people in a crisis.  
Telephone: 0300 304 7000  
www.sane.org.uk

You can also get help and information from your doctor or nurse.
Easy Read version developed by:
- Skills for People, Telephone: 0191 281 8737
  Skills for People is a registered charity no. 1069993

- Many thanks to service users and healthcare staff who have contributed to the development of this guide

Adapted from Hearing Voices - A Self Help Guide written by Dr Lesley Maunder and Lorna Cameron
www.ntw.nhs.uk/pic/selfhelp

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Further information about the content, reference sources or production of this leaflet can be obtained from the Patient Information Centre.

This information can be made available in a range of formats on request (eg Braille, audio, larger print, BSL or other languages). Please contact the Patient Information Centre Tel: 0191 246 7288

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