

Younger Person's Dementia Team

Patient Information Leaflet

Shining a light on the future



Introduction

This leaflet provides you with information that you will find useful about the service. If you are not sure about anything in this leaflet please ask a member of staff.

What is the Younger Person's Dementia Team?

The Younger Person's Dementia Team is a community based service for the diagnosis and management of dementia for people under 65, although we occasionally accept patients over 65. We are based at the Centre for the Health of the Elderly, Campus for Ageing and Vitality, Newcastle, although most people are seen in their own homes.

The team has a Consultant Psychiatrist, as well as a Community Psychiatric Nurse, Occupational Therapist and Social Worker. The team also have access to a Clinical Psychologist.

Why have I been referred to the Younger Person's Dementia Team?

You have been referred to the team as you require further support and advice following diagnosis from the Memory Clinic at the Campus for Ageing and Vitality.

The support of the Younger Person's Dementia Team may be long term depending on your needs and problems.

What will happen?

Members of the Team will visit you in your own home. We will contact you to make arrangements which are convenient for you and your family.

How will the Team help?

The Team offers a specialist service and can support you and your family or carer with;

- information about treatment
- medication
- therapies and support services.

We have experience in providing appropriate support and treatment for younger people with dementia, and have knowledge of a wide range of services available throughout Newcastle. All members of the team have different roles and expertise. You will see the person best able to assist you which may be one or all members of the team. We also run a number of patient and carer groups to provide advice and information in dealing with memory problems.

How long will I attend the service?

This depends upon your personal needs; we will stay involved as long as needed even if you are over the age of 65. The team will discuss this with you.

Training and Research

Students and trainees may be present during appointments; we will ask your permission first.

We may also ask if you would like to be involved in studies to benefit people with memory complaints. Researchers would meet with you to seek your permission and to explain a study in more detail. You may be able to access medication trials if you wish to be involved in research. No research activity will be undertaken without your knowledge and consent. If you do not wish to be involved in or hear about research, your care will not be affected in any way.

Confidentiality and Data Protection

We have a duty to keep information about you confidential. We make sure that we only share it with others who are involved in providing care for you. All information is stored securely. Information about your care will be shared with your GP and other Health or Social Care professionals. You are entitled to receive copies of these letters.

How to find us

The Centre for the Health of the Elderly is situated directly ahead from the Nuns Moor Road entrance to the Campus. Once you arrive at the Centre take the lift or stairs from the main entrance to the first floor. The Memory Clinic is immediately to the right.

Transport is not routinely available but may be arranged in exceptional circumstances. Please contact us to discuss further.

There are limited disabled parking and pay and display spaces available near to the Centre entrance. Parking at the Campus for Ageing and Vitality can be difficult.

Interpreters

If you would like an interpreter, this can be arranged prior to your appointment.

Travel information

Contact Nexus Traveline Tel: 0871 200 22 33

Website: www.traveline.info/

What if I have a comment, suggestion, compliment or complaint about the service?

If you want to make a comment, suggestion, compliment or complaint you can:

- talk to the people directly involved in your care
- complete a feedback card, available on wards. Some areas of the Trust have electronic feedback touch screens, staff can help you to use these. Your feedback allows us to monitor the quality of our services and act upon issues that you or your carers bring to our attention.
- ask a member of staff for a feedback form, or complete a form on the Trust website www.ntw.nhs.uk (click on the 'Contact Us' tab)
- telephone the Complaints Department Tel: 0191 245 6672

Contact information

Younger Person's Dementia Team
Centre for the Health of the Elderly
Campus for Ageing and Vitality
Westgate Road
Newcastle upon Tyne
NE4 6BE
Tel: 0191 246 8723

Monday to Friday, 9am - 5pm. Closed on bank holidays.



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Further information about the content, reference sources or production of this leaflet can be obtained from the Patient Information Centre.

This information can be made available in a range of formats on request (eg Braille, audio, large print, easy read, BSL or other languages). Please contact the Patient Information Centre Tel: 0191 223 2545

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