Criminal Justice Liaison and Diversion Service
Information Leaflet

Shining a light on the future
Introduction
The Criminal Justice Liaison and Diversion Service offers advice and support for people with a mental illness, learning difficulty or social problems who are involved in the criminal justice system.

The practitioners you will meet are registered mental health or learning disability nurses employed by Northumberland, Tyne and Wear NHS Foundation Trust who work closely with police and court staff.

What does the Criminal Justice Liaison and Diversion Service do?
You will be offered an assessment by a practitioner and if you identify mental health, learning disability, substance misuse or social problems we can signpost you to the appropriate supporting services.

We have links with the Richmond Fellowship, who cover Northumberland, North Tyneside, Newcastle and Sunderland, who can offer support with social issues, employment advice, debt and housing.

We also have links with Turnaround Toolkit, a counselling service, who can support you with bereavement, anger management, relationship problems, depression or anxiety.

The service liaises with other professionals who are involved with you, and we also provide advice to Criminal Justice System staff.

Sharing information
As a service we gather and share information with other professionals who are involved with you, including providing advice within the Criminal Justice System. You will be given the option to choose who you want your information shared with.

However, information will be shared with other professional services if risks to yourself or others, including children, are identified.

People who know you well, such as your family, can speak to us, we will only share information with them with your permission to do so.

Your GP will be informed of your meeting with the team, we will send a letter to your GP detailing the assessment.

Referrals
You can make a referral to the team by calling 0191 246 7275 giving your name and contact details and a member of the team will contact you.

What if I have a comment, suggestion, compliment or complaint about the service?
If you want to make a comment, suggestion, compliment or complaint you can:
- talk to the people directly involved in your care
- ask a member of staff for a feedback form, or complete a form on the Trust website www.ntw.nhs.uk (click on the ‘Contact Us’ tab)
- telephone the Complaints Department Tel: 0191 245 6672
- we are always looking at ways to improve services. Your feedback allows us to monitor the quality of our services and act upon issues that you bring to our attention.
  - Points of You - available from staff.
  - Friends and Family Test - available from staff or online at www.ntw.nhs.uk/fft
**Further information**
For information about our Trust services, or general information on conditions and treatments and organisations offering support, please see our website.

**Care Plan/Intervention**

The following has been advised:

If you are to attend court – please contact the CJLD team on 0191 246 7275 before your court date. We can offer you a screening of your needs and complete reports to share with the magistrates and legal team.

Name of Service User (please print) …………………………………………………………………………………
Signed  …………………………………………………………... (Service User)

Name of Member of Staff (please print)………………………………………………………………………………
Signed  …………………………………………………………... (Member of Staff)
Date  …………………………………………………………………
Contact details
Criminal Justice Liaison Team
St Nicholas Hospital
Jubilee Road
Gosforth
Newcastle upon Tyne
NE3 3XT
Tel: 0191 246 7275
Fax: 0191 223 2881

Useful contacts

Worried about your mental health?
Crisis teams
Northumberland, North Tyneside and Newcastle 0303 123 1146
South Tyneside, Sunderland and Gateshead 0303 123 1145

Mental Health Matters (Gateshead) 0800 085 1718
MIND 0300 123 3393
Samaritans 116 123

Psychological Wellbeing services
Gateshead: 0191 283 2541
Newcastle: 0300 555 1115
North Tyneside: 0191 295 2775
Northumberland: 0300 3030 700
South Tyneside: 0191 283 2937
Sunderland: 0191 566 5454

Worried about drug and alcohol use?
Gateshead: Evolve 0191 594 7821
Newcastle: Plummer Court 0191 206 1100
North Tyneside Recovery Partnership: 0191 240 8122
Northumberland Recovery Partnership: 01670 396 303
South Tyneside: NECA 0191 456 9999
Sunderland: Wear Recovery 0800 234 6798
South Tyneside and Sunderland: Turning Point 0191 454 6770

Accommodation issues?
Attend your local housing office for advice and signposting.
Further information about the content, reference sources or production of this leaflet can be obtained from the Patient Information Centre.

This information can be made available in a range of formats on request (eg Braille, audio, larger print, easy read, BSL or other languages). Please contact the Patient Information Centre Tel: 0191 246 7288

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