

Northumberland, Tyne and Wear NHS Foundation Trust greatly value the very important work of family and friends caring for people who use our services. We will work in partnership with Carers to ensure we carry out our role more effectively. To achieve this we are committed to the principles outlined in this charter.

Carers' Charter

Recognition and value

We will ensure that Carers are valued by all professionals and that their individual needs are recognised, responded to and reflected in a support plan that is clearly linked to the service users care plan.

Involvement in service development

We will provide opportunities to involve carers in the planning, development and evaluation of services not just because we have a statutory duty to, but because we want to.

Help guide and support carers

We will inform Carers about their right to a Carer's Assessment under the Carers and Disabled Children Act 2000 and The Carers (Equal Opportunities) Act. 2004.

Information and advice

Our staff will give information that is clear and accurate and provided in a way that is understandable and helpful. We will respect at all times the need for confidentiality for both the carer and the person they care for.

Involvement in care planning

We will involve Carers in the decisions made about the care and treatment of the person for whom they care (with their consent), including the preparation of the Care Plan.

Recognise young carers

We will develop a Trust wide strategy for involving young carers, which will include Recognition, Support, Information and Training.

John Lawlor
Chief Executive



Gary O'Hare
Director of Nursing

